<table>
<thead>
<tr>
<th>PAIS</th>
<th>INTERVIEW NUMBER [ASSIGNED IN OFFICE, NOT IN FIELD:______________]</th>
<th>IDNUM</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PROVINCIA: ________________________________________________</td>
<td>PROV</td>
</tr>
<tr>
<td></td>
<td>CANTÓN: ___________________________________________________</td>
<td>CANT</td>
</tr>
<tr>
<td></td>
<td>PARROQUIA: __________________________________________________</td>
<td>PAROQ</td>
</tr>
<tr>
<td></td>
<td>ZONA: ______________________________________________________</td>
<td>ZONA</td>
</tr>
<tr>
<td></td>
<td>SECTOR: _____________________________________________________</td>
<td>SEC</td>
</tr>
<tr>
<td></td>
<td>MANZANA (O SEGMEN)_________________________________________</td>
<td>MANZ</td>
</tr>
<tr>
<td></td>
<td>ESTRATO: 1. Designed for each country 2. Varies by country</td>
<td>ESTRAT</td>
</tr>
<tr>
<td></td>
<td>UR: Zone 1. Urban 2. Rural</td>
<td>UR</td>
</tr>
<tr>
<td></td>
<td>LANGUAGE OF QUESTIONNAIRE (1) Espanol  (2) varies by country</td>
<td>IDIOMA</td>
</tr>
</tbody>
</table>

*Time begun: _____ : _____*
**Q1. Q1 Gender** (1) Male (2) Female

**A4. In your opinion, what is the most serious problem facing the country.**
(01) Economic problems (02) Inflation, high prices
(03) Unemployment (04) Poverty
(05) Delinquency, crime, violence (06) Massive protests
(07) Lack of land for cultivation (08) Lack of credit
(09) Enviromental problems (10) Drugaddiction
(11) Drug traffic (12) Corruption
(13) Gangs (14) Lousy government
(15) Migration (16) Anti-terrorism war

<table>
<thead>
<tr>
<th>With what frequency do you</th>
<th>Every day</th>
<th>Once or twice a week</th>
<th>Rarely</th>
<th>Never</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1. Listen to news on the radio?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>A2. Watch news on TV?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>A3. Read news in periodicals</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>A4. Via Internet</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
</tbody>
</table>

**SOCT1. In general how would categorize the economic situation of the country?**
Would you say it is very good, good, average, bad, very bad or don’t know?
(1) Very good (2) Good (3) Average (4) Bad (5) Very bad (6) Don’t know

**SOCT3. Do you think that in the next 12 months the economic situation of the country will be better, the same or worse than it is now?**
(1) Better (2) Same (3) Worse (4) Don’t know

**IDIIO1. In general how would you categorize your own economic situation?**
Would you say it is very good, good, average, bad, very bad or don’t know?
(1) Very good (2) Good (3) Average (4) Bad (5) Very Bad (6) Don’t know

Now I am going to read some questions about the community and some problems that it faces.
**CP5 Have you ever worked or tried to resolve some community or neighborhood problem?**
(1) Yes [Continue with CP5A] (2) No [Go on to CP6] (3) Don’t know [Go on to CP6]

**CP5A. Have you ever donated money or materials to help address a problem or with an improvement?**
(1) Yes (2) No (8) DN

**CP5B. Have you given your own work or manual labor?**
(1) Yes (2) No (8) DN

**CP5C. Have you been attending community meetings about any problem or some improvement?**
(1) Yes (2) No (8) DN

**CP5D. Have you tried to help organize any new group to solve a local problem or to find a solution?**
(1) Yes (2) No (8) DN

**CP5E. Have you ever tried to organize a group to fight crime in your neighborhood?**
(1) Yes (2) No (8) DN
Now I am going to read to you a list of groups and organizations. Please tell me if you attend their meetings at least once a week, one or two times a month, once or twice a year or never.

<table>
<thead>
<tr>
<th>Group/Association</th>
<th>Once a week</th>
<th>Once or twice a month</th>
<th>Once or twice a year</th>
<th>Never</th>
<th>DN</th>
</tr>
</thead>
<tbody>
<tr>
<td>CP6. Of any committee or association of your church or temple?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>CP7. Of a parent's group at school?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>CP8. Of a committee or group for community improvement?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>CP9. Of an association of business or manufacturing professionals?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>CP10. Of a union?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>CP11. Of a cooperative?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>CP12. Of any civic association?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
<tr>
<td>CP13. Of a political party?</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
<td>(8)</td>
</tr>
</tbody>
</table>

PROT1. Have you ever participated in a public demonstration or protest? Do you do it often, rarely or never?

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Yes</th>
<th>No</th>
<th>DN</th>
<th>DR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Some times</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
</tr>
<tr>
<td>Rarely</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
</tr>
<tr>
<td>Never</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
</tr>
<tr>
<td>DN/DR</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
<td>(4)</td>
</tr>
</tbody>
</table>

Now, to change the subject, sometimes people and communities have problems that they can’t resolve on their own and so they have to ask for the help of a government official or a government agency.

Have you ever asked for help or cooperation to resolve a problem? (1) Yes [continue with CP1] (2) No [go to LS3] (3) Don’t know [go to LS3]

<table>
<thead>
<tr>
<th>Solution</th>
<th>Yes</th>
<th>No</th>
<th>DN/DR</th>
</tr>
</thead>
<tbody>
<tr>
<td>CP1. To the President of your country</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>CP2. To a member of congress</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>CP4. To a ministry, public office or government agency</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>CP4A. To a local authority (Mayor, Municipality, or corregimiento in Panama’s case)</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
</tbody>
</table>

LS3. To what extent are you satisfied with your life? Would you say you are (1) very satisfied (2) somewhat satisfied (3) somewhat dissatisfied or (4) very dissatisfied (8) DN

IT1. Now, speaking in general terms of the people from here, would you say that people in this neighborhood are generally (1) very trustworthy (2) somewhat trustworthy (3) not very trustworthy (4) untrustworthy (8) DN

IT2. Do you believe that in most instance people are only worried about themselves or do you believe that in the most instance people try to help others?

<table>
<thead>
<tr>
<th>Belief</th>
<th>Yes</th>
<th>No</th>
<th>DN</th>
</tr>
</thead>
<tbody>
<tr>
<td>They worry about themselves</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>They try to help others</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>Don’t know</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
</tbody>
</table>

IT3. Do you believe that the majority of people would try to take advantage of you if they had the opportunity, or do you believe they wouldn’t take advantage?

<table>
<thead>
<tr>
<th>Belief</th>
<th>Yes</th>
<th>No</th>
<th>DN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, they would take advantage</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>No, they wouldn’t take advantage</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>Don’t know</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
</tbody>
</table>
Now let’s talk about your local municipality…

**NP1.** Within the past 12 months have you had the opportunity to attend a neighborhood meeting, a town council meeting or other meeting convened by the municipality/mayor?
(1) Yes (2) No (3) Don’t know/ don’t remember

**NP1A.** Have you attended a municipal session in the last 12 months?
(1) Yes (2) No (3) Don’t know/ don’t remember

**NP1B.** To what point do you think municipal officers listen to what is said in these meetings? They listen
(1) Very much (2) Average (3) A little (4) Nothing (5) Don’t know

**NP1C.** If you had a complaint about a local problem and were to take it to a municipality officer, how much do you think he would listen to you?
(1) Very much (2) Average (3) A little (4) Nothing (5) Don’t know

**NP2.** Have you sought help or presented a request to any office, official or councilman of the municipality within the past 12 months?
(1) Yes (2) No (3) Don’t know/ don’t remember

**SGL1.** Would you say that the services the Municipality is providing are
(1) excellent  (2) good (3) average (4) poor  (5)awful (8) DN

**MUNI6.** How much confidence do you have that the Mayor’s office manages funds well?
(1) A lot of confidence (2) Some confidence (3) Little confidence (4) No confidence (5) Don’t know/ don’t remember

---

Some people say that, in certain circumstances, the military is justified in taking power. In your opinion, in which of the following situations is it justified for the military to take power?

**JC1.** When there is high unemployment
(1) Justified  (2) Unjustified  (8) DN

**JC4.** When there are large social protests
(1) Justified  (2) Unjustified  (8) DN

**JC10.** When there is high crime
(1) Justified  (2) Unjustified  (8) DN

**JC12.** When there is high inflation with excessive price increases
(1) Justified  (2) Unjustified  (8) DN

**JC13.** When there is great corruption
(1) Justified  (2) Unjustified  (8) DN

**JC13A.** Do you believe that there can be reason enough for a coup or that no reason is enough to justify that?
(1) There could be a reason  (2) There’s no reason enough  (8)DN

**GBMIL1.** Some people say that we would be better off if the country were governed in a different form. Some say that the military should govern, while others say that only a civil government should rule. What do you think?
(1) Military  (2) Civil government  (8) DN

**VIC1.** Have you been a victim of physical violence or of some crime in the past 12 months?
(1) Yes **[continue with VIC2]** (2) No **[go to ST1]** (3) DN

**VIC2.** What type of crime did you experience? **[don’t read the alternatives]**
(1) Robbery without physical threat or aggression (2) Robbery with physical threat or aggression (3) Physical aggression without robbery (4) Rape or sexual assault (5) Kidnapping (6) Damage to property (7) House robbery (8) Something else (Specify)

**AOJ1.** If you’ve been a crime victim, did you report it to any authority?
(1) Yes [continue to AOJ1]  (2) No [go to AOJ1B]  (3) Don’t know/ don’t remember
(4) Inappropriate

**AOJ1A.** A Before what agency or institution did you report the crime?
1) Public prosecutor (2) Police (3) Courts (6) Press or other: ______________________
(7) Don’t know (9) Inappropriate

**AOJ1B.** Why didn’t you report the crime?
(1) It makes no difference (2) Danger or fear of retaliation (3) Lack of evidence
(4) It wasn’t serious (5) Didn’t know where to report it (6) Don’t know (7) Inappropriate

Alter using their services of the following institutions, are you very satisfied, somewhat satisfied, somewhat unsatisfied or very unsatisfied? *(Repeat the alternatives in every question)*

<table>
<thead>
<tr>
<th></th>
<th>VERY SATISFIED</th>
<th>SOMEWHAT SATISFIED</th>
<th>SOMEWHAT UNSATISFIED</th>
<th>VERY UNSATISFIED</th>
<th>HAVEN'T USED INSTITUTIONS</th>
<th>DN/NR</th>
</tr>
</thead>
<tbody>
<tr>
<td>ST1. National Police</td>
<td>1 2 3 4 9 8</td>
<td>ST1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ST2 Courts or Justice Tribunals</td>
<td>1 2 3 4 9 8</td>
<td>ST2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ST3. Public Prosecution Office</td>
<td>1 2 3 4 9 8</td>
<td>ST3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ST4 Municipality</td>
<td>1 2 3 4 9 8</td>
<td>ST4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**AOJ8.** In order to catch criminals, do you believe that the authorities should always respect the law, or on occasion can they operate at the margins of the law?
(1) They must always respect the law (2) On occasion they can operate at the margins of the law (3) Don’t know

**AOJ9.** When there are serious suspicions that someone has participated in criminal activities do you believe that: a judge should issue a warrant before entry or should the police be able to enter a house without the necessary judicial warrant?
(1) There should be a prior warrant (2) The police should come in without a warrant (3) Don’t know

**AOJ11.** Speaking of the place or neighborhood where you live and thinking of the possibility of being a victim of assault or robbery...do you feel very safe, more or less safe, somewhat unsafe or very unsafe?
(1) Very safe (2) More or less safe (3) Somewhat unsafe (4) Very unsafe (5) Don’t know

**AOJ12.** If you were a victim of assault or robbery...how much faith would you have that the judicial system would punish the guilty party?
(1) A lot (2) Some (3) A little (4) Nothing (8) Don’t know

**AOJ16.** To what degree are you afraid of violence by members of your own family? Would you say you have a lot of fear, some fear, little fear or no fear?
(1) A lot (2) Some (3) A little (4) Nothing (5) Don’t know

**AOJ16A.** Have you seen anybody selling drugs in your neighborhood in this last year?
(1) Yes [Continue with AOJ16B] (2) No [Go to AOJ17] (3) Don’t know [Go to AOJ17]

**AOJ16B.** Does this happen often, once in a while or almost never?
(1) Often (2) Once in a while (3) Almost never (4) Don’t know (5) Inappropriate

**AOJ17.** To what degree would you say your neighborhood is being affected by gangs? Would you say a lot, some, a little or nothing?
(1) A lot (2) Some (3) A little (4) Nothing (5) Don’t know

**AOJ18.** Some people say that the police protect people from criminals, while other people might say that the police is involved in criminal activity. What do you think?
(1) It protects (2) It is involved in criminal activities (3) Don’t know
THIS PART MAY ONLY BE USED IN GUATEMALA, NICARAGUA, EL SALVADOR AND COLOMBIA:

WC1. Have you ever lost a member of your family due to an armed conflict in the country? (Missing relatives also apply)
(1) Yes (2) No (3) Don’t know

WC2. Has a member of your family ever had to seek refuge or leave his home for reasons directly linked to that armed conflict?
(1) Yes (2) No (3) Don’t know

WC3. Have those reasons ever made a family member leave the country?
(1) Yes (2) No (3) Don’t know

THIS PART MAY ONLY BE USED IN GUATEMALA AND EL SALVADOR

PAZ1. Do you think that the peace agreements reached have been very good, good, bad or very bad for this country?
(1) Very good (2) Good (3) Bad (4) Very bad (5) Don’t know

PAZ2. What did you expect from those peace agreements [read alternatives]
(1) Less political violence (2) More employment (3) More social programs (4) Nothing specific (5) Don’t know

PAZ3. What has been the main change in your community since the peace agreements? [don’t read alternatives]
(1) No war or political violence (2) No more prosecution (3) No fear (4) Social improvements (5) Infrastructure improvements (6) There hasn’t been any change (7) Other: ___________________________ (8) Don’t know/ don’t remember

PAZ4. How much do you believe the political situation of the country has improved after the peace agreements? (read the alternatives)
(1) A lot (2) Some (3) A little (4) Nothing (5) Don’t know/ don’t remember

PAZ5. How much do you believe the socioeconomic situation of the country has improved after the peace agreements? (read the alternatives)
(1) A lot (2) Some (3) A little (4) Nothing (5) Don’t know/ don’t remember

[Hand card “A” to interviewed person]

Now we’re going to give you a card with a 7-point scale. Indicating values from 1 (NOT AT ALL) to 7 (A LOT). For example, if I were to ask you to what extent you trust the news broadcasted on TV, if you don’t trust them at all you would say 1, if you trust them a lot you would say 7. If your opinion is between those two then you should pick an intermediate number. So, to what extent do you trust the news broadcasted on TV? Tell me the number [Make sure the person understands correctly].

1 2 3 4 5 6 7
NOT AT ALL A LOT (8) DN

Now, using Card “A”, please answer the following questions.

B1. To what extent do you believe the courts of justice in Guatemala guarantee a fair trial? If you believe that courts guarantee no justice, pick number 1; if you believe that courts do guarantee justice pick number 7 or a number in between.

B2. To what extent do you respect the political institutions in Guatemala?

B3. To what extent do you believe that basic citizen rights are well protected by the Guatemalan political system?

B4. What extent are you proud to live under the Salvadoran political system?

B6. To what extent do you think one should support the Guatemalan political system?
<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>B10A. what extent do you trust the justice system?</td>
<td>B10A</td>
</tr>
<tr>
<td>B11. To what extent do you trust the Supreme Electoral Tribunal?</td>
<td>B11</td>
</tr>
<tr>
<td>B13. To what extent do you trust the National Congress?</td>
<td>B13</td>
</tr>
<tr>
<td>B14. what extent do you trust the Central Government?</td>
<td>B14</td>
</tr>
<tr>
<td>B15. To what extent do you trust the Budget Office of the Republic?</td>
<td>B15</td>
</tr>
<tr>
<td>B16. To what extent do you trust the Attorney General of the Republic?</td>
<td>B16</td>
</tr>
<tr>
<td>B17. To what extent do you have trust in the Defenders General?</td>
<td>B17</td>
</tr>
<tr>
<td>B18. To what extent do you trust the Police?</td>
<td>B18</td>
</tr>
<tr>
<td>B19. To what extent do you trust the Audit Office?</td>
<td>B19</td>
</tr>
<tr>
<td>B20. To what extent do you trust the Catholic Church?</td>
<td>B20</td>
</tr>
<tr>
<td>B21. To what extent do you trust the political parties?</td>
<td>B21</td>
</tr>
<tr>
<td>B22. To what extent do you trust the Supreme Court?</td>
<td>B22</td>
</tr>
<tr>
<td>B23. To what extent do you trust the Mayor's office of your municipality?</td>
<td>B23</td>
</tr>
<tr>
<td>B24. To what extent do you trust the media?</td>
<td>B24</td>
</tr>
<tr>
<td>B26. To what extent are you proud to be Guatemalan? [change identity with every country]?</td>
<td>B26</td>
</tr>
<tr>
<td>B27. To what extent do you trust the Constitutional Tribunal?</td>
<td>B27</td>
</tr>
<tr>
<td>B28. To what extent do you trust the Anti-corruption Commission?</td>
<td>B28</td>
</tr>
<tr>
<td>B29. To what extent do you trust the Anti-corruption National Council?</td>
<td>B29</td>
</tr>
<tr>
<td>B30. To what extent do you trust elections?</td>
<td>B30</td>
</tr>
<tr>
<td>B31. To what extent do you trust elections?</td>
<td>B31</td>
</tr>
<tr>
<td>B32. To what extent do you trust the media?</td>
<td>B32</td>
</tr>
<tr>
<td>B33. To what extent do you trust indigenous movements?</td>
<td>B33</td>
</tr>
<tr>
<td>B34. To what extent do you trust democracy?</td>
<td>B34</td>
</tr>
<tr>
<td>B35. To what extent do you trust the political parties?</td>
<td>B35</td>
</tr>
<tr>
<td>B36. To what extent do you trust the Budget Office of the Republic?</td>
<td>B36</td>
</tr>
<tr>
<td>B37. To what extent do you trust the Catholic Church?</td>
<td>B37</td>
</tr>
<tr>
<td>B38. To what extent do you trust the armed forces?</td>
<td>B38</td>
</tr>
<tr>
<td>B39. To what extent do you trust the Supreme Court?</td>
<td>B39</td>
</tr>
<tr>
<td>B40. To what extent do you trust the Mayor's office of your municipality?</td>
<td>B40</td>
</tr>
<tr>
<td>B41. To what extent do you trust the media?</td>
<td>B41</td>
</tr>
<tr>
<td>B42. To what extent do you trust indigenous movements?</td>
<td>B42</td>
</tr>
<tr>
<td>B43. To what extent do you trust democracy?</td>
<td>B43</td>
</tr>
<tr>
<td>B44. To what extent do you trust the political parties?</td>
<td>B44</td>
</tr>
<tr>
<td>B45. To what extent do you trust the Budget Office of the Republic?</td>
<td>B45</td>
</tr>
<tr>
<td>B46. To what extent do you trust the Catholic Church?</td>
<td>B46</td>
</tr>
<tr>
<td>B47. To what extent do you trust the Armed Forces?</td>
<td>B47</td>
</tr>
<tr>
<td>B48. To what extent do you believe Free Trade Agreements will help to improve national economy?</td>
<td>B48</td>
</tr>
</tbody>
</table>

[DO NOT GATHER CARD “A”]

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>DN</th>
</tr>
</thead>
<tbody>
<tr>
<td>NOT AT ALL</td>
<td>A LOT</td>
<td>(8) DN</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Now, using in this same scale, to what extent would you say that the current government [CADA PAIS INSERTAR EL NOMBRE DEL PRESIDENTE]?

N1. Combats poverty

N3. Promotes and protects democratic principles

N9. Combats government corruption

[Gather Card “A”]
Now we’re going to use a similar card where one represents “strongly disagree” and seven represents “strongly agree”. I’ll read you several statements and I want you to tell me to what extent you agree or disagree with them.

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>(8) DN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly disagree</td>
<td>Strongly agree</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Write 1-7, DN=8

**ING2.** In democratic countries there is always conflict and it is difficult to make decisions. To what extent do you agree or disagree?  
**ING4.** Democracy may have its problems, but it is better than any other form of government. To what extent do you agree or disagree?  
**PN2.** Despite our differences, as Guatemalans we have many values that unite us. To what extent do you agree or disagree?  
**PN2A.** Politicians seek power for their own benefit and don’t worry about helping people. To what extent do you agree or disagree?

**[GATHER CARD B]**

Now I’m going to read you a list of some actions individuals can do to achieve their political goals and objectives. I’d like you to tell me how firmly you approve or disapprove of the following scenarios:

<table>
<thead>
<tr>
<th>(01)</th>
<th>(02)</th>
<th>(03)</th>
<th>(04)</th>
<th>(05)</th>
<th>(06)</th>
<th>(07)</th>
<th>(08)</th>
<th>(09)</th>
<th>(10)</th>
<th>(88)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Firmly Disapprove</td>
<td>Firmly Approve</td>
<td>DN</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Write 1-10, 88 DN

**E5.** That people participate in legal demonstrations?  
**E8.** That people participate in an organization or group to try to solve community problems.  
**E11.** That people work on electoral campaigns for a political party or candidate.  
**E15.** That people participate in the blocking or closing of roads.  
**E14.** That people trespass on private property.  
**E2.** That people take control of factories, offices, and other buildings.  
**E3.** That people participate in a group wanting to remove an elected government by violent means.  
**E16.** That people take justice into their own hands when the state doesn’t punish criminals.

**[Do not gather card "C"]**
Now we are going to discuss actions that the government can take. We will continue using the scale from 1 to ten, where 1 indicates strongly disapproval and 10 indicates strongly approval.

<table>
<thead>
<tr>
<th>(01)</th>
<th>(02)</th>
<th>(03)</th>
<th>(04)</th>
<th>(05)</th>
<th>(06)</th>
<th>(07)</th>
<th>(08)</th>
<th>(09)</th>
<th>(10)</th>
<th>(88)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly disapproves</td>
<td>Strongly approves</td>
<td>Write 1-10, 88=DN</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

D32. What would you think of a law prohibiting public protest?

D33. What would you think of a law prohibiting meetings of any group critical of the Guatemalan political system?

D34. What would you think if the government censured television programming?

D36. What would you think if the government censured library books from the public schools?

D37. What would you think if the government censured the propaganda of those people critical of our country?

The following questions are meant to find out your opinion about the ideas of the Guatemalan people. We will continue to use the scale from 1 to 10.

<table>
<thead>
<tr>
<th>(01)</th>
<th>(02)</th>
<th>(03)</th>
<th>(04)</th>
<th>(05)</th>
<th>(06)</th>
<th>(07)</th>
<th>(08)</th>
<th>(09)</th>
<th>(10)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly disapproves</td>
<td>Strongly approves</td>
<td>Write 1-10, DN=88</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

D1. There are people who speak negatively of the Guatemalan form of government. How strongly do you approve or disapprove of these people’s right to vote?

D2. How strongly do you approve or disapprove that these people be allowed to conduct peaceful demonstrations in order to express their points of view? Please read the number to me.

D3. How strongly do you approve or disapprove that people who never agree with the Guatemalan government be permitted to seek public office?

D4. How strongly do you approve or disapprove of these people going on television to make speeches?

D5. Now, thinking about homosexuals, how strongly do you approve or disapprove that they be allowed to seek public office?

D6. How strongly do you approve or disapprove of homosexuals going on television to make speeches?

[Gather card “c”]

Do you think this country has: (1) Too little (2) Enough (3) Too much

LIB1. Freedom of Press (1) Too little (2) Enough (3) Too much (4) Don’t know

LIB2. Freedom of opinion (1) Too Little (2) Enough (3) Too much (4) Don’t know

LIB3. Political participation (1) Too little (2) Enough (3) Too much (4) Don’t know

LIB4. Human rights protection (1) Too little (2) Enough (3) Too much (4) Don’t know
ACR1. Now I'm going to read you three phrases. Please tell me which of the three best describes your opinion:

1) The way in which our society is organized should be completely and radically changed by revolutionary means.
2) Our society should be gradually perfected or improved through reform.
3) Our society should be courageously defended from revolutionary movements.

<table>
<thead>
<tr>
<th>ACR1</th>
</tr>
</thead>
</table>

DN

PN4. In general, would you say you are very satisfied, satisfied, unsatisfied or very unsatisfied with the way democracy works in Guatemala?

(1) Very satisfied (2) Satisfied (3) Unsatisfied (4) Very unsatisfied (5) Don’t know

<table>
<thead>
<tr>
<th>PN4</th>
</tr>
</thead>
</table>

PN5. In your opinion, is Guatemala very democratic, somewhat democratic, a little democratic or undemocratic?

(1) Very democratic (2) Somewhat democratic (3) A little democratic (4) Undemocratic (5) Don’t know

<table>
<thead>
<tr>
<th>PN5</th>
</tr>
</thead>
</table>

PN6. Based in your experience from the last few years. Has Guatemala become more democratic, has it stayed the same or is it less democratic?

(1) Very democratic (2) The same (3) Less democratic (4) Don’t know

<table>
<thead>
<tr>
<th>PN6</th>
</tr>
</thead>
</table>

DEM13. What does democracy mean for you, in a few words? [Don't read alternatives] [Write just one answer]

1) Freedom (2) Equality (3) Well-being and economic progress (4) Capitalism
(5) Non-military government (6) Free Trade, Free Market (7) Elections, voting rights (8) Right to choose our leaders (9) Corruption (10) Participation (11) Rule of the people (12) Obeying the law (13) Other: ____________________________ (14) Don’t know

<table>
<thead>
<tr>
<th>DEM13</th>
</tr>
</thead>
</table>

DEM2. With which of the following phrases are you in most agreement:

1) For people like me, it doesn't matter whether a regime is democratic or non-democratic.
2) Democracy is preferable to any other type of government.
3) Under some circumstances an authoritarian government can be preferable to a democratic one.
8) Don’t know

<table>
<thead>
<tr>
<th>DEM2</th>
</tr>
</thead>
</table>

DEM6. With which of the following phrases do you most agree:

[1] In general, despite its problems, democracy is the best form of government.
[2] There are other forms of government that can be just as good or even better than democracy.
[3] Don’t know

<table>
<thead>
<tr>
<th>DEM6</th>
</tr>
</thead>
</table>

DEM11. Do you believe that our country needs a government with a firm hand, or that problems can be resolved with everyone's participation?

(1) Firm hand (2) Everyone's participation (8) don’t know

<table>
<thead>
<tr>
<th>DEM11</th>
</tr>
</thead>
</table>

AUT1 On some occasions, democracy doesn't work. When that happens there are people that say we need a strong leader who doesn't have to be elected through voting. Others say that even if things don't function, democracy is always the best. What do you think?

(1) We need a strong leader that doesn’t have to be elected
(2) Democracy is always the best way
(8) Don’t know

<table>
<thead>
<tr>
<th>AUT1</th>
</tr>
</thead>
</table>

[OPTIONAL, EXCEPTO EN GUATEMALA, EL SALVADOR, HONDURAS]

AUT2 Our present system of government isn't the only one our country has had. Some people think that it would be better for us if our country was governed in a different way. In your opinion, what type of government should we have?

(1) Return of a military government (2) What we have now (8) Don’t know

<table>
<thead>
<tr>
<th>AUT2</th>
</tr>
</thead>
</table>
### PP1 During elections, some people try to convince others to vote for one party or candidate. How often have you tried to convince others on which party to vote?

(1) Frequently (2) Once in a while (3) Rarely (4) Never (5) Don’t know

### PP2 There are people who work for a party or candidate during electoral campaigns. Did you work for any candidate or party in the last presidential elections of March, 1998?

(1) Yes (2) No (5) Don’t know

### ABS5 Do you think that voting can lead to improvement in the future or do you believe that no matter how one votes, things never change?

(1) Vote can change things (2) Things are not going to get better (3) Don’t know

### M1 Speaking generally of the current government would you say that the job the current president is doing is very good, good, average, bad, very bad.

(1) Very good (2) Good (3) Average (4) Bad (5) Very bad (6) Don’t know

### DC1 For example: A congressman takes a 10,000 dollar bribe from a company, that action is:

(1) corrupted and must be punished (2) corrupted but justifiable (3) Not corrupted (4) Don’t know

### DC10 A mother with several children has to get a birth certificate for one of them. To save some time, she pays 20 extra Quetzales to an employee, what the lady did was:

(1) Corrupted and must be punished (2) Corrupted but justifiable (3) Not corrupted (4) Don’t know

### DC13 An unemployed person’s brother in law is an important politician and he uses his position to get the man a job. Do you think this is:

1) Corrupted and must be punished
2) Corrupted but justifiable
3) Not corrupted
4) Don’t know

### EXC1 Have you been accused within the past two years by a police officer for any infraction which you did not commit?

(0) (1) (8) EXC1

### EXC2 Did any agent of the police ask you for a bribe during the last year?

(0) (1) (8) EXC2

### EXC4 Have you seen anyone paying a bribe to a policeman during the past year?

(0) (1) (8) EXC4

### EXC5 Have you seen anyone paying a bribe to a public employee during the last year?

(0) (1) (8) EXC5

### EXC6 Has any public employee asked you for a bribe during the past year?

(0) (1) (8) EXC6

### EXC11 Have you conducted any diligences in the municipality this last year? [If no, put 9 if yes ask next question]

To conduct business in the municipality (such as to get a license, for instance) during the past year, have you had to pay additional money above what is required by the law?

(0) (1) (8) (9) EXC11
EXC13. ¿Do you work? [If no put 9, if yes ask the next question]
In your work, have you been asked for an inappropriate payment within the past year?

EXC14. In the last year have you had dealings with the court system? [If no put 9, if yes ask the next question]
Have you had to pay a bribe in the courts during the past year?

EXC15. Have you used public medical services in the last year?
To be attended in a hospital or other health facility have you had to pay fees above what is stipulated by law? [If no put 9, if yes ask the next question]

EXC16. Have you had children enrolled in school during the last year? [If no put 9, if yes ask the next question]
At school have you been asked for a payment above that required by law.

EXC17. Has anyone asked you for a bribe to avoid paying your electric bill?

EXC19. Do you believe that it is justifiable to pay bribes because of the bad quality of administrative services in our countries?

EXC7. Taking into account your experience or what you have heard, is corruption among public officials very common, common, not very common, or uncommon? (1) Very common (2) Common (3) Not very common (4) Uncommon (5) Don't know

[Now we'll use Card “D”] Hand interviewed card “D”

I am going to name various public and private institutions. I am interested to know the degree to which you think that the representatives of these institutions are honest or corrupt. I will ask you to grade each one from 1 to 10, 1 being corrupted and 10 being honest.

<table>
<thead>
<tr>
<th>INSTITUTIONS</th>
<th>Very Corrupt</th>
<th>Very Honest</th>
<th>DN</th>
</tr>
</thead>
<tbody>
<tr>
<td>PC1. Delegates</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC2. Ministers</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC3. Mayors</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC4. Municipal Councilmen</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC5. Policemen</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC8. University Professors</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC9. Priests, clerics or pastors</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC14. Political party leaders</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC15. NGO’s leaders</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC19. Media</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
<tr>
<td>PC21. Presidents</td>
<td>(1)</td>
<td>(2)</td>
<td>(3)</td>
</tr>
</tbody>
</table>

Gather Card D
Now can you tell me
GI1 Do you remember the name of the current President of the United States? (George Bush) [Don't read, George W. Bush; accept “Bush” o “George Bush”]
(1) Right (2) Wrong (don't know)

GI3. Do you remember how many provinces Guatemala has? (22) [Don’t read, 22]
(1) Right (2) Wrong (Don’t know)

GI4. How long is the Presidential term in Guatemala? (four years) [do not read 4 years]
(1) Right (2) Wrong (Don't know)

GI5. Do you remember the name of Brasil’s President? (Lula Da Silva) [do not read, Luis Ignacio Lula da Silva; accept “Lula” ]
(1) Right (2) Wrong (don't know)

L1. Show Card “E”: Now, for a subject change. In this card there's a one to ten scale that goes from left to right. Today, when people talk about politics they mention left wingers and right wingers, refering to people that sympathize with the left or the right. According to your sense of “left” and “right” in politics, where would you place yourself in this scale?

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Left</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Right</td>
</tr>
</tbody>
</table>

DN=8

if you decided to participate in one of the activities I’m going to mention, would you do it with no fear, some fear or a lot of fear? [READ THE LIST, AND REPEAT THE QUESTION IF NECESARY]

NO FEAR SOME FEAR A LOT OF FEAR DN

DER1. Participate to resolve problems in your community?
1 2 3 8

DER2. Voting in a national election?
1 2 3 8

DER3. Participate in a peaceful demonstration?
1 2 3 8

DER4. Run for a public office?
1 2 3 8

VB1. Are you registered?
(1) Yes (2) No (3) In process (4) Don’t know

VB2. Did you vote in the last Presidential elections of 2002?
(1) Yes [continue] (2) No [go to VB4] (3) Don’t know

VB3. For which party did you vote on the first round of the 2003 Presidential Elections? [If not, go on to GVB4, if yes continue]
(1)list candidates (2)Other:___________________________________(3) Null vote/blank vote
(5)DN

VB4. If you didn’t vote, why didn’t you? [write down only one answer]
(01) Lack of transport (02) Sickness (03) Lack of interest (04) Didn’t like any of the candidates (05) Don’t believe on the system (06) Lack of ID document (07) Didn’t find self in Register (10) Not in required ages (11) I was late/ it was closed (12) Had to work (13) Other:

VB5. Did you vote on the last elections for mayor and congress?
(1) Yes [continue] (2) No [go to VB6] (3) Don’t know

VB6. For which party did you vote in the 2003 elections for city mayor?
(1) Other:___________________________________
(2) Null vote/ blank vote
(3) Don’t know 99. Inap (No votó)
Which party did you vote for in the 2003 elections for Provincial and National Delegates to Congress?

1. 
2. Other: ______________________________
3. Various candidates _____________________________
4. Null vote/ blank vote
5. Don’t know

I would like to know your opinion on the next electoral reforms, which is a very common topic these days. We’ll use Card “c” again for this one. [Hand interviewed card “C”].

<table>
<thead>
<tr>
<th>Firmly disapproves</th>
<th>Firmly approves</th>
<th>DN</th>
</tr>
</thead>
<tbody>
<tr>
<td>EREF1. To what extent do you approve or disapprove a raise of the minimum quota of women in Congress? [read the number]</td>
<td>EREF1</td>
<td></td>
</tr>
<tr>
<td>EREF2. To what extent do you approve or disapprove the reconfiguration of electoral districts so that you can elect one delegate per district and not a bunch of delegates from a party?</td>
<td>EREF2</td>
<td></td>
</tr>
<tr>
<td>EREF3. Giving delegates the right to finance public works and other public services in their districts. To what extent would you approve or disapprove?</td>
<td>EREF3</td>
<td></td>
</tr>
</tbody>
</table>

Before we finish I’m going to ask you some questions for statistical purposes.

ED. What was the last year of school you completed?

[Interviewer Fill in: ____________________________ (grade school, high school, college) = ________ total years [Use chart below to write the corresponding code]

<table>
<thead>
<tr>
<th>Ninguno = 00</th>
<th>Primer año de...</th>
<th>Segundo año de...</th>
<th>Tercer año de...</th>
<th>Cuarto año de...</th>
<th>Quinto año de...</th>
<th>Sexto año de...</th>
<th>ED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grade School</td>
<td>(01) (02) (03) (04) (05) (06)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>High School</td>
<td>(07) (08) (09) (10) (11) (12)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>College</td>
<td>(13) (14) (15) (16) (17) (18) más</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DN</td>
<td>(88)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Q2. What is your age in completed years? ______ years

Q3. What is your religion?
1. Catholic (2) Christian not catholic (3) Another not Christian (4) None (5) Don’t know

Q4. How many times have you been to church (temple) in the last month?
1. Every week (2) Once in a while (3) Rarely (4) Never

Q10. Into which of the following ranges does your monthly income fall?
**Q10.** Including remittances from abroad and income from everyone that works? 
[Show ranks list F] ADJUST IN EVERY COUNTRY (0-11) (0) No income
(1) Less than de $25
(2) Between $26-$50
(3) $51-$100
(4) $101-$150
(5) $151-$200
(6) $201-$300
(7) $301-$400
(8) $401-$500
(9) $501-$750
(10) $751-$1,000
(88) NS

**Q10A.** Does your family receive remittances from abroad? 
(1) Yes [continue] (2) No [go to Q11] (5) Don’t know

**Q10B.** To what extent does your family income depend on this remittances? 
(1) A lot (2) Some (3) A little (4) Nothing (5) Don’t know

**Q11.** What is your marital status? 
(1) Single (2) Married (3) Civil union (4) Divorced (5) Separated (6) Widower (7) Don’t know

**Q12.** How many children do you have? _________ (0 = none)

**Q13.** How many children should a person like you have in all their lives? ________

**Q14.** Are you planning to leave the country and work abroad in the next 3 years? 
(1) Yes (2) No (8) Don’t know

**Q15.** Have you lived in the United States in the last 3 years? 
(1) Yes (2) No (8) Don’t know

**ETID.** Do you consider yourself white, mixed, indigenous or black? 
(1) White (2) Mixed (3) Indigenous (4) Black
(5) Other: ____________________________
(6) Don’t know

**ONLY GUATEMALA NICARAGUA AND HONDURAS LENG1**

What language have you spoken in your home since childhood? 
(1) Spanish (2) Mam…. etc. (3) English (4) Other (foreign)________________
(5) Don’t know

Could you tell me if you have the following items in your home?

<table>
<thead>
<tr>
<th>Item</th>
<th>(0) No</th>
<th>(1) One</th>
<th>(2) Two</th>
<th>(3) Three or more</th>
</tr>
</thead>
<tbody>
<tr>
<td>Television</td>
<td>R1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Refrigerator</td>
<td>R3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Telephone line</td>
<td>R4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Celular phone</td>
<td>R4A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vehicle</td>
<td>R5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Laundry machine</td>
<td>R6</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Microwave</td>
<td>R7</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Running water inside the house</td>
<td>R12</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

15
R14. Bathroom inside the house  |  (0) No  |  (1) Yes  | R14
R15. Computer  |  (0) No  |  (1) Yes  | R15

OCUP1. What is your occupation?
1. Professional, executive
2. Office work
3. Sales man
4. Peasant
5. Agriculture rural worker
6. Domestic Service
7. Other services
8. Specialized Laborer
9. Non special laborer
10. Student
11. House wife
12. Retired
13. Don’t know

OCUP1A. In this position you are:
1. Paid by the government?
2. Paid by the private sector?
3. Employer or partner in a company with less than 5 employees?
4. Employer or partner in a company with 5 or more employees?
5. Self employed?
6. Work without payment
7. Don’t know

DESOC1. Have you been unemployed during the last year?
(1) Yes  (2) No  (3) Currently unemployed/ retired

Time of interview’s end ___ : _____
TI. Interview’s length [minutes, see page # 1] ______________

These are all the questions I have. Thank you very much for your cooperation.

I swear this survey was conducted on an appropriate person.

Interviewers Signature________________ Date /______/04 Field supervisor’s signature ________________________
Codifier’s signature____________________
Comments : ____________________________________________________________________________________________
______________________________________________________________________________________________________

Signature of the person who input the data______________________________
Signature of the person who verified the data_______________________________
Card “A”

A Lot

7

6

5

4

3

2

1

Nota t all
Card “B”

Strongly Agree

7

6

5

4

3

2

Strongly Disagree

1
Card “C”

Firmly Approves
10
9
8
7
6
5
4
3
2
1

Firmly Disapprove
Card “D”

Very Honest

10
9
8
7
6
5
4
3
2
1

Very Corrupt
<p>| | | | | | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
</tr>
</tbody>
</table>

Left

Right

Card “E”
Card “F”

This family’s monthly income:

(00) No income
(01) Less than $25
(02) Between $26- $50
(03) $51-$100
(04) $101-$150
(05) $151-$200
(06) $201-$300
(07) $301-$400
(08) $401-500
(09) $501-$750
(10) $751-$1,000