

Albania: Public Officials Questionnaire, December 2005

IDNUM	IDNUM
Domain of study 1. Mass public 2. Public Officials 3. Judges	DOMAIN 2
District: _____	DISTRICT
City	City
Commune	Commune
Name of Institution: _____	INSTITUTION

Starting Time : _____

Mr/Ms: a) I am an interviewer from IDRA, an Albanian research firm. We are interviewing people working in the public administration in Albania about different aspects of the situation in the country, as well as about different issues surrounding the public administration. We would kindly ask you to collaborate with us. Your answers are confidential and will be aggregated not identifying your responses nor those of any other person. You may refuse to answer any of the questions or stop the survey at any time.

Q1. Mark: Sex: (1) Male (2) Female [Do not ask]	Q1
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PO1FB. In which of the following groups belonging to the public administration do you work Where do you work? (1) Central Administration (2) Local Administration (3) Education System (4) Medical System	PO1FB
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PO1CS. Do you enjoy the Status of Civil Servant? 1. Yes 2. No	PO1CS
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PO1. What position do you hold? (1) Minister / Mayor/ Head of Commune (2) Vice-Minister/ Vice Mayor/Vice- Head of Commune _____ (3) General Secretary (4) Director General (Department) (5) Sub-Director General (Sub-Department Head) (CIVIL SERVANT STATUS) (6) Director (Directorate) (7) Head of Sector (8) Office Head (9) Specialist _____ (10) Director (Institution) (11) Employee of Institution (Specify position _____) (77) Other (specify) _____	PO1
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PO3. How long have you worked in the public sector? Year (s) _____ Month(s) _____ (Put the total number of months)	PO3
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YEARSJOB. How many years have you Worked in the current organization? _____ years	YEARSJOB
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PO4. How long have you worked at your current position? Year (s) _____ Month(s) _____ (Put the total number of months)	PO4	
POSTYPE. What type of appointment do you currently have? That is, did you receive your job by competing in an exam, were you elected, or were you given the job by someone you know in this agency or in politics generally? 1) Exam 2) Elected 3) Patronage, contacts 4) Contract services 5) Political appointment Other; please specify _____	POSTYPE	
SUPNUMBER. How many persons do you supervise, if any? _____ persons	SUPNUMBER	
PO5. What was your profession before joining the public sector? (1) Business person/ private sector (2) Always worked in the public sector (3) Agriculture/ farmer (4) NGO/ civil society organization (5) Unemployed (6) University academic (7) Teacher (8) Independent professional (77) Other _____	PO5	
YEARSPRIV. If you worked in the private sector before this job, how many years did you work there in total? _____ years 88. DK 99. INAP [no prior private sector job]	YEARSPRIV	

Section A

A1. In your opinion what is the most difficult problem the country is facing at the moment? [Do not read the options] (01) Economical Problems (02) Inflation, high prices (03) Unemployment (04) Poverty (05) Delinquency, crime, violence (06) Popular unrest (strikes, road blocks, revolts, etc.) (07) Family Feuds (08) Changes to political stability (09) Environmental Problems (10) Drug Trafficking (11) Corruption (12) Traffic of Human Beings (13) Bad Governance (14) Migration (15) Fight against Terrorism (16) Emigration (18) Public Services (88) Don't know/No Response Make a note if there is no code _____	A1	
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SOCT1. Now, changing the subject, In general how would you rate the economic situation in the country? Do you think it is very good, good, Fair, bad or very bad? (1) Very Good (2) Good (3) Fair (4) Bad (5) Very bad (8) Do not know	SOCT1	
SOCT2. Do you consider the current economic situation of the country to be better, same or worse than a year ago? (1) Better (2) Same (3) Worse (8) Do not know	SOCT2	
SOCT3. Do you think that in the coming year the economic situation of the country will be better, same or worse than what it is now? (1) Better (2) Same (3) Worse (8) Do not know	SOCT3	
SOCT4. In general how would you rate your economic situation? Would you say it is very good, good, fair, bad or very bad? (1) Very good (2) Good (3) Fair (4) Bad (5) Very bad (8) Do not know	SOCT4	
SOCT5. Do you consider your current economic situation to be better, the same or worse than a year ago? (1) Better (2) Same (3) Worse (8) Do not know	SOCT5	

SOCT6. Do you think that your economic situation in the coming year will be better, same or worse than what it is now? (1) Better (2) Same (3) Worse (8) Do not know	SOCT6	
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[Hand respondent Card A] Now we will use this card . This card contains a scale of 7 points; each one indicates a point that goes from 1 that means **NOT AT ALL** to 7 that means **A LOT**. For example, if I asked “up to what point do you like watching TV” if you do not like watching TV at all, then you would choose point 1 but on the contrary, if you really like watching TV a lot then you would choose number 7. If your opinion is somewhere between nothing and a lot then you would choose a number in the middle. Then, up to what point do you like watching TV? Please, read me the number **[Make sure that the interviewee understands correctly]**.

1	2	3	4	5	6	7	8
NOT AT ALL						A LOT	Do not know

Now using card “A” please answer these questions

SYS1. In general, to what extent do you think that Albanian Courts guarantee citizen's a fair trial? <i>(Explain: If you think that the courts do not guarantee justice at all, choose # 1, if you think they guarantee a lot, choose # 7, or choose a number in between.</i>		SYS1	
SYS2. In general, to what extent do you respect the state institutions of Albania?		SYS2	
SYS3. To what extent do you think citizen's basic rights are protected by the Albanian political system?		SYS3	
SYS4. To what extent do you feel proud living under the Albanian political system?		SYS4	
SYS5. To what extent should the Albanian political system be supported?		SYS5	
SYS6. To what extent do you trust the Central Election Commission?		SYS6	
SYS7. To what extent do you trust the Albanian Armed Forces?		SYS7	
SYS8. To what extent do you trust the Parliament?		SYS8	
SYS9. To what extent do you trust the Central Government?		SYS9	
SYS10. To what extent do you trust your Local Government?		SYS10	
SYS11. To what extent do you trust the General Prosecutor's Office?		SYS11	
SYS12. To what extent do you trust the Police?		SYS12	
SYS13. To what extent do you trust the Office of the High State Control?		SYS13	
SYS14. To what extent do you trust religious leaders?		SYS14	
SYS15. To what extent do you trust political parties?		SYS15	
SYS16. To what extent do you trust the Supreme Court of Justice?		SYS16	
SYS17. To what extent do you trust your local Mayor?		SYS17	
SYS18. To what extent do you trust your municipal council?		SYS18	
SYS19. To what extent do you trust the Prefect?		SYS19	
SYS20. To what extent do you trust the Regional Council?		SYS20	
SYS21. To what extent do you think that the last general elections were free and fair?		SYS21	
SYS22. To what extent do you trust the newspapers?		SYS22	
SYS23. To what extent do you trust trade unions?		SYS23	

SYS24. To what extent do you trust private enterprises?		SYS24	
SYS25. How proud are you of being an Albanian?		SYS25	

Using the same scale of 7 points [CARD A], please answer the following questions. To what extent do you think the following organizations or individuals help to fight corruption?

COR1. To what extent do you think the Government of Albania helps to fight corruption?		COR1	
COR2. To what extent do you think the Prosecutor's Office helps to fight corruption?		COR2	
COR3. The High State Control?		COR3	
Have you heard of the Anti-Corruption Unit of the Prime Minister's office? If "no" mark 9 and continue with COR5 . COR4. The Anti-Corruption Monitoring Unit of the Prime Minister?		COR4	
COR5. Civil Society organizations?		COR5	
COR6. Religious leaders?		COR6	
COR7. The media?		COR7	
COR8. The courts		COR8	
COR9. High Inspectorate for Audit of Assets		COR9	

[Collect card "A"]

Hand respondent Card B

Now let's change to another card (give to respondent card B). This new card has on it a scale of 10 points, which goes from 1 to 10, with 1 indicating you firmly disapprove and 10 indicating you firmly approve. The following questions are designed to know your opinion about different ideas that people living in Albania have.

(01)	(02)	(03)	(04)	(05)	(06)	(07)	(08)	(09)	(10)	(88)
Firmly disapprove								Firmly approve		Don't know

D1. There are people who never agree with what the government does, not only the incumbent government, but Albanian governments over the years, how firmly do you approve or disapprove that these people should have the right to vote? Please read the number to me.	D1	
D2. How firmly do you approve or disapprove that these people can peacefully protest in order to express their point of view? Please read the number to me.	D2	
D3. How firmly do you approve or disapprove that these people could run for public office?	D3	
D4. How firmly do you approve or disapprove that these people could appear on TV to address the public?	D4	

[Take back card B]

Now we will talk about transparency in various governmental institutions. By transparency we mean permitting citizens and the mass media access to information that would enable them to hold public institutions accountable. Do you think that the following institutions are very transparent, somewhat transparent, or not transparent?

TRAN2. How transparent is your local government? [CHANGED FROM 2004] 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN2	
TRAN3. How transparent is the Parliament? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN3	
TRAN4. How transparent is the High State Control? (Auditor General's office) 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN4	

TRAN5. The Government? (in Albanian = office of Prime Minister and cabinet) 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN5	
TRAN6. The State enterprises? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN6	
TRAN7. The Police? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN7	
TRAN8. The Armed Forces? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN8	
TRAN9. The Office of the General Prosecutor? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN9	
TRAN10. The Courts? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN10	
TRAN11 (changed from MIN11 to TRAN11). Ministry of health 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN11	
TRAN12. Ministry of Education 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN12	
TRAN13. Ministry of Finance 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN13	

DEM1. With which of the following phrases do you most agree? (1) Democracy is preferable over any other type of government (2) To people like me, a democratic regime is no different than a non-democratic one (3) Under certain circumstances an authoritarian government is preferable to a democratic one. (8) Do not know/do not answer	DEM1	
DEM2. Do you think that Albania needs a type of Government that uses a strong hand? Or can the problems be resolved by the participation of all? (1) Strong Hand (2) Popular participation (8) No response	DEM2	
DEM5. What type of government do you think we have in Albania? Democratic or authoritarian <i>[Mark only one answer]</i> (1) Democratic (2) Authoritarian (3) In between [do not read] (8) Don't know /don't respond	DEM5	

GOVT1. Would you say the work that the current government is doing is: [Read alternatives] (1) Very Good (2) Good (3) Fair (4) Poor (5) Very poor (8) Don't know /don't respond	GOVT1	
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In daily life, many things occur. I will mention some of them. Please indicate how you consider the behavior of the following people:		
AOC1. For example: A minister accepts a bribe of ten thousand dollars paid by a business enterprise. Do you consider that the minister is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt (8) Don't know	AOC1	
AOC2. And what do you think of the business enterprise that paid the bribe to the minister. In your opinion this behavior is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt (8) Don't know	AOC2	
AOC3. A mother of several children needs to obtain a birth certificate for one of her children. Not to waste time waiting, she pays the public official 5,000 old leks. Do you think what the mother did was: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt NS=8	AOC3	
AOC4. And the public official who accepted the bribe was: [Read alternatives] (1) Corrupt and should be punished	AOC4	

(2) Corrupt but justified (3) not Corrupt NS=8		
AOC5. An elementary school student, hoping to get a better grade, gives a shirt as a gift to a teacher. In your opinion the student is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified. (3) Not Corrupt Don't know=8	AOC5	
AOC6. The teacher who accepts the gift, in your opinion is: (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't know=8	AOC6	
AOC7. A public official uses a vehicle of the government that is only for official use, to take his/her family on vacation to a beach resort. In your opinion this official is : (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't know=8	AOC7	
AOC8. Someone sees the government vehicle at the beach resort. The person does not report it. Do you think that this person is: (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't Know=8	ACO8	
AOC9. During the holidays a flower store owner raises the price of flowers. Do you think that the owner of the store is: (1) Corrupt and must be punished (2) Corrupt but justified (3) not Corrupt Don't know=8	ACO9	
AOC10. An unemployed person is the brother-in-law of an important politician, and he uses his influence to get him a job in the public sector. Do you think the politician is: (1) Corrupt and must be punished (2) Corrupt but justified (3) not Corrupt Don't Know=8	ACO10	

Now we want to talk about your <i>personal</i> experience with things that happen in life.	No	Yes	I don't know	INAP		
EXC1. During the last year, have you been accused by a policeman of a crime that you did not commit?	(0)	(1)	(8)		EXC1	
EXC2. Did any police official ask you to pay a bribe during the last year?	(0)	(1)	(8)		EXC2	
EXC3. During the last year, did you see anyone paying a bribe to a policeman? [In your personal experience]	(0)	(1)	(8)		EXC3	
EXC4. During the last year, did you see anyone paying a bribe to a public official in exchange for any kind of favor?	(0)	(1)	(8)		EXC4	
EXC5. During the last year, did any public official ask <i>you</i> for a bribe?	(0)	(1)	(8)		EXC5	
EXC6. During the last year, to process any kind of document (like a business license), did you have to pay any money higher than prescribed by the law?	(0)	(1)	(8)		EXC6	
EXC7. Are you currently employed? [If No, mark 9 and go to EXC9] At your workplace, did someone ask you for an inappropriate payment during the last year?	(0)	(1)	(8)	(9)	EXC7	
EXC8. In order to obtain your current job, did you have to pay a bribe?	(0)	(1)	(8)		EXC8	
EXC9. During the last year, did you deal with the courts? [If “no” mark 9 and go to EXC10] Did you have to pay any bribe at the courts during the last year?	(0)	(1)	(8)	(9)	EXC9	

EXC10. Did you use the public Health Services during the last year? [If “no” mark 9, Go to EXC12] To be served at the State Health Service during the last year, did you have to pay any money aside of what was indicated in the receipt?	(0)	(1)	(8)	(9)	EXC10	
EXC11. Did you have to pay the doctor or nurse any additional monies beyond those specified in the bill or receipt?	(0)	(1)	(8)		EXC11	
EXC12. Did any of your children go to school during the last year? [If you say “no” mark 9, GO TO EXC13] At the school, did they ask for any payment besides the established fees?	(0)	(1)	(8)	(9)	EXC12	
EXC13. Did someone ask you for a bribe to avoid or reduce the payment of electricity, telephone, or water?	(0)	(1)	(8)		EXC13	

EXC15. Taking into account your experience or what you may have heard, corruption among public officials is: [Read alternatives] 1) Wide-spread (2) Somewhat wide-spread (3) A little wide-spread (4) Not wide-spread (8) Don't know /No response		EXC15	
OPC1. Corruption among public officials during the last year has: [Read alternatives] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response?		OPC1	
OPC2. The coverage or the attention of the media to the management of public funds during the last year has: [Read alternatives] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response		OPC2	
OPC3. The coverage or the attention of the media to the problem of corruption during the last year has:[Read alternatives] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response		OPC3	
OPC4. Are you aware of any anti-corruption initiatives in the country? (1) Yes (2) No (8) Don't know / No response		OPC4	
OPC5. Have you ever report any cases of corruption? (1) Yes [continue] (2) No [go to OPC7] (8) Don't know / No response		OPC5	
OPC6. Where did you first report it? [do not read the options; Accept only first answer] [If reported to any institution SKIP to OPC9] (1) Courts (2) Police (3) High State Control (4) Media (5) Municipality (6) Prosecutor's Office (7) CAO (8) Ombudsman (9) Anti Corruption Monitoring Unit (ACMU) (88) Don't Know (99) Did Not Report		OPC6	
OPC7. Why didn't you report the act of corruption? [don't read options] (1) It is not worth doing it (2) It is dangerous and I was afraid of revenge (3) Had no evidence (4) It was not serious (5) Because a friend was involved (6) Don't know where to report it (7) Not enough time (8) Don't know / No response (9) Did not see any act of corruption		OPC7	
OPC9. How would you evaluate the Albanian government Anti-Corruption Program? (1) Very Good (2) Good (3) Fair (4) Bad (5) Very Bad (8) Don't know / No response (9) Inappropriate		OPC9	
OPC10. Are you aware of any civil society anticorruption initiatives? (1) YES (2) NO (8) Don't know / No response (9) Inappropriate		OPC10	
OPC11. Are you aware of the work of the Albanian Coalition against Corruption (ACAC)? (1) Yes [Continue to next question] (2) No [Skip to OPC15]		OPC11	
OPC12. How do you evaluate the work of the ACAC? [Read alternatives] (1) Very Good (2) Good (3)Fair (4) Bad (5) Very Bad (8) Don't know / No response (9) Inappropriate		OPC12	

OPC13. Have you ever attended or participated in any ACAC activity? [Read alternatives] (1) yes (2) no (8) Don't know / No response (9) Inappropriate	OPC13	
OPC14. Have you heard any debate related to corruption promoted by ACAC? (1) yes (2) no (8) Don't know / No response (9) Inappropriate	OPC14	
OPC15 . Are you aware of the Work of CAO? 1) Yes [Continue to next question] (2) No [Skip to C19]	OPC15	
OPC15a Have you benefited from the assistance of the CAO? (1) yes (2) no (8) Don't know / No response	OPC15a	
OPC16. Have you heard of other people getting assistance from the CAO? (1) yes (2) no (8) Don't know / No response	OPC16	
OPC17. Have you heard of cases resolved through the assistance of CAO? (1) yes (2) no (8) Don't know / No response	OPC17	
OPC18. Have you ever attended or participated in any CAO activity? (1) yes (2) no (8) Don't know / No response	OPC18	
OPC19. Do you think Civil Society should cooperate with the government to fight corruption? (1) yes (2) no (8) Don't know / No response	OPC19	
OPC20a. Have you ever heard of HIDA (High Inspectorate for Declaration of Assets) (1) Yes [Continue to next question] (2) No [Skip to OPC20d] (ADDED SKIP) (8) Don't know / No response [Skip to OPC20d]	OPC20a	
OPC20b. Do you think their performance in fulfilling their job has been: 1) very good 2) good 3) Fair 4) Bad 5) Very bad 8) Don't know/no response	OPC20b	
OPC20c. Do you think their functioning has helped the fight against corruption in public administration? (1) Yes (2) No (8) Don't know / No response	OPC20c	
OPC20d. Have you ever heard of National Chamber of Advocates? (1) Yes (2) No	OPC20D	
OPC20e. Have you ever heard of any lawyers that have been sanctioned for bad performance? (1) Yes (2) No	OPC20E	
OPC20f1. Do you think that a lawyer is corrupt when: 1) He charges too high a fee? 1) Yes 2) NO 8) Don't know	OFPC20F1	
OPC20F2. The lawyer uses the friendship with the judge to get a favorable decision? 1) Yes 2) No 8) Don't know	OPC20F2	
OPC20F3. The lawyer asks for additional payment to give it to the judge? 1) Yes 2) No 8) Don't know	OPC20F3	
OPC20F4. He delays the court process? 1) Yes 2) No 8) Don't know	OPC20F4	
OPC20G. Which of the following statements do you agree with: [Read all] 1) All lawyers in Albania are qualified for their job are qualified 2) Most of them are qualified 3) Few of them are qualified 4) None of them are qualified 8) Don't know/No response	OPC20G	
OPC20H. Have you ever been part of a court process? 1) Yes 2) No (8) Don't know	OPC20H	

OPC20I. Do you personally know somebody who has been asked to pay a bribe by a court employee (Judge, other court employee)? 1) Yes 2) No 8) No response	OPC20I	
OPC20J. Do you know of any judge who has been sanctioned for not fulfilling his job correctly? 1) Yes [Continue with the next question] 2) No [Skip to OPC20L] 8) Don't know/No response	OPC20J	
OPC20K. How did you learn about this? [Accept first response] (1) through TV (2) through radio (3) through newspapers (4) through friends or neighbors (5) Civil Society Organizations (8) Don't know / No response	OPC20K	
OPC20L. Please indicate your level of agreement with the following statement: In my opinion judges are impartial in conducting trial procedures [Read alternatives] 1) Strongly Agree 2) agree 3) Neutral 4) Disagree 5) Strongly Disagree 8) Don't know/No response	OPC20L	

FI1. Are you aware of the Freedom of Information Law in Albania 1) Yes 2) No [Skip to OPC26] (ADDED) 8) Don't know/No response [Skip to OPC26] (changed)	FI1	
FI2. Have you ever exercised the right under this law to ask information from public structures? 1) Yes [continue with the next question] 2) No 8) Don't know/No response	FI2	

OPC26. Where do you mainly receive information about corruption cases? [Accept first] (1) Friends or neighbors (2) Radio (3) Television (4) Newspapers (6) Civil Society organizations (8) Don't know / No response	OPC26	
OPC27. The information you have received on corruption from the media during the last year has? [Read options] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response	OPC27	
OPC28. Do you think that the participation of the community in the denouncing of corruption cases during the last year has? [Read options] (1) Increased (2) Has been the same (3) Decreased (8) Do not Don't know / No response	OPC28	

[Use card "C (CHANGED FORM CARD D to CARD C)"] Now, I will name various public and private institutions. I am interested to know how Corrupt or honest do you think the representatives of these institutions are. Please, rate each one of them from 1 to 10, 1 being very Honest and 10 very Corrupt.

INSTITUTIONS	Levels of Corruption												
	Very Honest					Very Corrupt					DN		
PC1. The Parliamentarians	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC1	
PC2. The Mayors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC2	
PC3. The ministers	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC3	
PC4. The Prefects	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC4	
PC5. The policemen	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC5	
PC6. The university professors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC6	
PC7. The religious leaders	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC7	
PC8. The judges	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC8	
PC9. The military	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC9	
PC10. The leaders of the political parties	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC10	
PC11. The leaders of the NGOs	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC11	

PC12. The prosecutors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC12	
PC13. Doctors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC13	
PC14. The Media	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC14	
PC15. The President of the Republic	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC15	
PC16. The Customs Officials	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC16	
PC17. The Tax Officials	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC17	
PC18. Business people	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC18	
PC19. Public school teachers	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC19	

[Collect Card D]

HUTRA2. Human trafficking is the illegal forced or voluntary transportation of individuals from one country to another. Does human trafficking exist in your community? (1) Yes (2) No (8) Don't know/no response	HUTRA2	
HUTRA3. Do you personally know of someone who has been a victim of human trafficking? (1) Yes (2) No (8) Don't know/no response	HUTRA3	

IP1. In the last year, have you bought a non-original copy of a music CD? 1) Yes 2) No 8) Don't know/No response	IP1	
IP2. In the last year, have you rented a non-original copy of a video or DVD? 1) Yes 2) No 8) Don't know/No response	IP2	
IP3. In the last year, have you bought non-original software? 1) Yes 2) No 8) Don't know/No response	IP3	
IP4. Have you ever heard of Albania's intellectual property law? 1) Yes 2) No 8) Don't know/No response	IP4	

Hand card D. Now using the same scale of 1 to 5, where 1 means never and 5 means always, please evaluate to what extent during the last two years (2004-2005) personnel management decisions (hiring, assignments, changes, promotions, salary increases) were:

	Never	Seldom	Usually	Most of the time	Always	DK	
PM6. Made in a transparent manner (know who were assigned, promoted, transferred, or received wage increase and why).	1	2	3	4	5	8	
PM7. Position vacancies announced within the institution as well as announced publicly outside the institution (when appropriate)	1	2	3	4	5	8	
PM8. Useful for the improvement of institutional efficiency	1	2	3	4	5	8	
PM9. Subjected to regular audits by the internal unit of control	1	2	3	4	5	8	
PM10. Subject to a formal procedure of appeal	1	2	3	4	5	8	
PM11. Based on specific criteria defined in writing (as opposed to tacit – not written and informal rules)	1	2	3	4	5	8	
PM12. Based on professional experience/merit/performance	1	2	3	4	5	8	
PM13. based on level of education	1	2	3	4	5	8	
PM14. Based on seniority/age	1	2	3	4	5	8	
PM15. Based on family ties or friendship	1	2	3	4	5	8	
PM16. Influenced by business ties/associations	1	2	3	4	5	8	
PM17. Based on political ties/political affiliation/political pressure	1	2	3	4	5	8	
PM18. Based on influential connections within the institution	1	2	3	4	5	8	
PM19. Influenced by illegal payments (purchase of positions or promotions)	1	2	3	4	5	8	

Take Back Card D

SS1. On a scale from 1 to 5, how satisfactory is your salary? [Read choices] 1. Completely unsatisfactory. 2. Unsatisfactory. 3. Fairly Satisfactory. 4. Satisfactory 5. Completely Satisfactory 8. DK	SS1	
SS2. On a scale from 1 to 5, how satisfactory are your other benefits (pension, health etc.)? [Read choices] 1. Completely unsatisfactory. 2. Unsatisfactory. 3. Fairly Satisfactory. 4. Satisfactory 5. Completely satisfactory 8. DK	SS2	
SS3. During the last twelve months, was your salary ever paid later than due date? 1 Yes 2. No [Skip to SS4] 8. DK	SS3	
SS3A. Approximately how many times did you receive your salary late? ____times. 88. DK 99 INAP (salary not paid late)	SS3A	<input type="text"/>
SS3B. When payment of salary was delayed in your organization, what was the average number of weeks of the delay? _____ week(s) 88. DK 99. INAP [Salary not late]	SS3B	<input type="text"/>
SS4. What was your net monthly (take-home) salary, for the year 2005? 1. Less than Lek 10,000 2. Lek 10,000 – 19,999 3. Lek 20,000 – 39,999 4. Lek 40,000 – 59,999 5. Lek 60,000 and above 8. DK	SS4	

PERFEVAL1. How often is your performance formally evaluated in writing? Never [Skip to PERFEVAL3] 1. Once every three years 2. Once every two years 3. Once every year 4. More than once in a year 5. Other (specify) _____ 8. DK	PERFEVAL1	
PERFEVAL2. Was there a written description of the criteria on which your last performance evaluation was based? 1.Yes 2. No 8. DK 9. Inappropriate [No performance evaluation]	PERFEVAL2	
PERFEVAL3. In the past year, has anyone in your organization been the subject of sanctions for poor performance? 1. Yes 2. No 8.DK/NS	PERFEVAL3	
PERFEVAL4. In the past year, has anyone in your organization been the subject of sanctions for unprofessional conduct? 1. Yes 2. No 9.DK/NS	PERFEVAL4	
PERFEVAL5. How often does your organization reward excellent professional achievement? (59) 1. Never 2.Seldom 3. Frequently 4. Mostly 5. Always 9. DK/NS	PERFEVAL5	

Hand back card D again.

Please evaluate the tendency of the public officials in your institution to change jobs and rotate from the public sector to the private. Please use the scale in Card B, in which 1 means never and 5 means always:							
	Never	Seldom	Frequently	Most of the time	Always	DK	
ROTATE1. Directors	1	2	3	4	5	8	ROTATE1
ROTATE3. Specialist/ Professional/Technician	1	2	3	4	5	8	ROTATE3
ROTATE4. Other (Specify _____)	1	2	3	4	5	8	ROTATE4

Please evaluate to what extent policies/guidelines and regulations of the administration of the budget in your institution sing the same scale. The budget administration decisions are:

	Never	Seldom	Frequently	Most of the time	Always	DK		
BUDGET1. Formally (written)	1	2	3	4	5	8	BUDGET1	
BUDGET2. Simple, clear, easy to understand	1	2	3	4	5	8	BUDGET2	
BUDGET3. Do not require an excessive number of administrative steps.	1	2	3	4	5	8	BUDGET3	
BUDGET4. Well supervised (managers make sure that the rules are followed)	1	2	3	4	5	8	BUDGET4	
BUDGET5. Strictly applied	1	2	3	4	5	8	BUDGET5	
During the last two years, to what extent would you agree that decisions relating to the budget administration (amounts assigned to the budget, services, programs which they were carried out, groups that received budget allocations) have been:								
BUDGET6. Done transparently (we know who received what and why)	1	2	3	4	5	8	BUDGET6	
BUDGET7. Announced/open to public knowledge through various legal means	1	2	3	4	5	8	BUDGET7	
BUDGET8. Subjected to regular audits by the internal control unit	1	2	3	4	5	8	BUDGET8	
BUDGET9. Subject to regular external audits performed by professionals qualified and experienced in conducting audits	1	2	3	4	5	8	BUDGET9	
BUDGET10. Based on specific criteria defined in writing	1	2	3	4	5	8	BUDGET10	
BUDGET11. Influenced by regional ties	1	2	3	4	5	8	BUDGET11	
BUDGET 12. Based on political pressure	1	2	3	4	5	8	BUDGET12	
BUDGET13. Based on influential connections within the institutions	1	2	3	4	5	8	BUDGET13	
BUDGET14. Influenced by illegal payments	1	2	3	4	5	8	BUDGET14	
BUDGET15. Planned with consideration given to institutional fulfillment	1	2	3	4	5	8	BUDGET15	

TAKE BACK CARD D.

PARTON1. Based on what you know, in the past twelve months have elected officials, their appointees, or political party officials influenced any hiring decisions or promotions in your organization/department? 1. Yes 2. No. 8. DK	PATRON1	
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PROC1. In your department/organization, to what extent are guidelines/policies/regulations of procurement management formalized in writing? Procurement here refers to, for example, procuring textbooks, public goods and services, medicines, agricultural inputs, and office supplies. (96) 1. Never 2. Up-to 25% of the time 3. Up to 50% of the time 4. Up to 75% of the times 5. All of the time 8. DK	PROC1	
PROC3. When gratification is made for a procurement contract of your organization, typically what percentage of the value of the contract has to be paid in order to win the procurement contract? _____% of the value of contract. 888. DK	PROC3.	

It is a common practice that companies and people from the community pay “bribes” or make payments “under the table” to public servants.

HAND CARD E.

BRIBE1. In your opinion how widespread is this practice among public servants/in the public sector? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	BRIBE1	
BRIBE2. And three years ago? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	BRIBE2	
BRIBE3. In your opinion how widespread is this practice among local businessmen? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	BRIBE3	

BRIBE4. And three years ago? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	BRIBE4	
BRIBE5. In your opinion how widespread is this practice among foreign investors? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	BRIBE5	
BRIBE6. And three years ago? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	BRIBE6	
BRIBE7. In your opinion how widespread is this practice among international organizations? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	BRIBE7	
BRIBE8. And three years ago? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	BRIBE8	

TAKE BACK CARD E.

HAND CARD F.

From the corruption cases that you have knowledge of either directly or indirectly, evaluate how frequently these practices occur. Please use a scale from 1 to 10, where 1 means never and 10 means always.

1	2	3	4	5	6	7	8	9	10	1 (Do not know=88)
Never										Always

HAND CARD G.

On a scale from 1 to 10, where 1 non-existent and 10 means prevalent, how widely spread are the following practices in the institution in which you work?

1	2	3	4	5	6	7	8	9	10	(Do not know=88)
Non-existent										Prevalent

XBRI1. Bribes to obtain public services.

XBRI1

XPCJ5. Bribes to alter regulatory decisions.

XPCJ5

XPCJ6. Bribes to alter legal decisions.

XPCJ6

XPCJ7. Bribes in the contracting process.

XPCJ7

TAKE BACK CARD G.

In many of the countries in the world, there are known to be different actors and groups in the private sector that apply pressure on the government through the payment of bribes to further their own interests. Using a scale from 1 to 10, where 1 means no influence and 10 means a great deal of influence, tell me to what extent the following forms of corruption have a significant impact on the business environment of this country:

1	2	3	4	5	6	7	8	9	10	(Do not know=88)
No influence										A great deal of influence

YBRI1. Bribes to employees of the Central Bank in order to ensure that their personal interests are favoured by bank decisions

YBRI1

YPCJ5. Bribes to elected representatives to ensure that particular laws favour their interests.

YPCJ5

YPCJ6. Bribes to public officials to ensure that presidential or ministerial decisions favour their interests.

YPCJ6

YPCJ7. Bribes to regulatory commission officials or supervising agencies to ensure specific group interest.

YPCJ7

YPCJ8. Bribes directed to the authorities to revert a ruling or decision and benefit particular interests.

YPCJ8

Q2. What is your age?

Q2

Q10. In which position does your monthly family income fall in new Leks? <i>[Including money from abroad]</i> <i>[Show income scale Card I (changed to CARD I from CARD E)]</i> (0) No income (1) Less than 10, 000 (2) Between 10,001-15,000 (3) 15,001-20,000 (4) 20,001-50,000 (5) 50,001-80,000 (6) 80,001-100,000 (7) 100,001-150,000 (8) 150,001-200,000 (9) 200,001-300,000 (10) More than 300,000 (88) NS/NR	Q10
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To end, can you tell me if your house has: *[read all]*

R1. Color Television	(0) No	(1) One	(2) Two	(3) Three or more	R1
R2. Black and White Television	(0) No	(1) One	(2) Two	(3) Three or more	R2
R3. Refrigerator	(0) No			(1) yes	R3
R4. Telephone	(0) No			(1) yes	R4
R5. Car	(0) No	(1) One	(2) Two	(3) Three or more	R5
R6. Radio	(0) No	(1) One	(2) Two	(3) Three or more	R6
R7. Electricity	(0) No			(1) yes	R7
R8. Indoor plumbing	(0) No			(1) yes	R8
R9. How many rooms do you have in your house?	_____				R9

Time interview ended ____ : ____ TI. Duration of the interview <i>[minutes see page # 1]</i> _____	TI
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Address : _____

These are all the questions. Thank you very much for your assistance.

CODE OF INTERVIEWER. _____

I swear that the interview was conducted with the indicated person.

Signature of the interviewer _____ Date ____ / ____ / ____ Signature of the field supervisor _____

Remarks:: _____

Signature of the data-input operator _____

Signature of the persons who verified the data _____