

Albania: Mass Public, November, 2005

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IDNUM. [assigned in office] _____	IDNUM
District: _____	DISTRICT
CITY _____	CITY
COMMUNE _____	COMMUNE
CITYCODE. Ten-city code (= 2004 "DISTRIC")	CITYCODE
VCID. Voting Center ID	VCID

Starting Time : _____

Mr/Ms: a) I am an interviewer from IDRA, an Albanian research firm. We are conducting a public opinion survey about different aspects of the situation in the country. You have been randomly selected to be interviewed and we would kindly ask you to collaborate with us. Your answers are confidential. We are interested in your opinion as you are part of the general public.

Q1. <u>Mark:</u> Sex: (1) Male (2) Female	Q1
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<p>A1. To begin with, in your opinion what is the most difficult problem the country is facing at the moment? [Do not read the options]</p> <table border="0"> <tr> <td>(01) Economical Problems</td> <td>(02) Inflation, high prices</td> </tr> <tr> <td>(03) Unemployment</td> <td>(04) Poverty</td> </tr> <tr> <td>(05) Delinquency, crime, violence</td> <td>(06) Popular unrest (strikes, road blocks, revolts ,etc.)</td> </tr> <tr> <td>(07) Family Feuds</td> <td>(08) Changes to political stability</td> </tr> <tr> <td>(09) Environmental Problems</td> <td>(10) Drug Trafficking</td> </tr> <tr> <td>(11) Corruption</td> <td>(12) Traffic of Human Beings</td> </tr> <tr> <td>(13) Bad Governance</td> <td>(14) Migration</td> </tr> <tr> <td>(15) Fight against Terrorism</td> <td>(16) Emigration</td> </tr> <tr> <td>(18) Public Services</td> <td></td> </tr> </table> <p>(88) Don't know</p> <p>Make a note if there is no code _____</p>	(01) Economical Problems	(02) Inflation, high prices	(03) Unemployment	(04) Poverty	(05) Delinquency, crime, violence	(06) Popular unrest (strikes, road blocks, revolts ,etc.)	(07) Family Feuds	(08) Changes to political stability	(09) Environmental Problems	(10) Drug Trafficking	(11) Corruption	(12) Traffic of Human Beings	(13) Bad Governance	(14) Migration	(15) Fight against Terrorism	(16) Emigration	(18) Public Services		A1
(01) Economical Problems	(02) Inflation, high prices																		
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(15) Fight against Terrorism	(16) Emigration																		
(18) Public Services																			

Now, changing the subject,...

<i>How often do you? ...</i>	Everyday	Once or Twice per week	Rarely	Never	
A2. Listen to the news on the radio	(1)	(2)	(3)	(4)	A2
A3. Watch the news on television	(1)	(2)	(3)	(4)	A3
A4. Read news in the newspapers	(1)	(2)	(3)	(4)	A4

<p>NEWS1. Which of the following newspapers do you read most frequently? [Accept most frequent if more than one.] (1) Shekulli (2) Panorama (3) Gazeta Shqiptare (4) Koha Jone (5) Tema (6) Korieri (7) Zeri Popullit 10) Metropol (11) Rilindja Demokratike (88) Don't know (99) Do not read newspapers Other _____</p>	NEWS1
<p>NEWS2. Which of the following T.V. stations do you watch most frequently for news? [Accept most frequent if more than one.] (1) TVA (2) KLAN (3) TVSH (4) Top Channel (5) News 24 (6) TV Norba (7) Vision Plus (8) AISat (9) Shijak TV (10) KOHA Other _____ (88) Don't know (99) Do not follow the news on TV</p>	NEWS2
<p>NEWS6. Which one of the following radio stations do you listen to most frequently? (1) Radio Tirana (2) Top Albania Radio Other: _____ (88) Do Not know/Do not answer</p>	NEWS6

SOCT1. Now, changing the subject, In general how would you rate the economic situation in the country? Do you think it is very good, good, Fair, bad or very bad? (1) Very Good (2) Good (3) Fair (4) Bad (5) Very bad (8) Do not know	SOCT1	
SOCT2. Do you consider the current economic situation of the country to be better, same or worse than a year ago? (1) Better (2) Same (3) Worse (8) Do not know	SOCT2	
SOCT3. Do you think that in the coming year the economic situation of the country will be better, same or worse than what it is now? (1) Better (2) Same (3) Worse (8) Do not know	SOCT3	
SOCT4. In general how would you rate your economic situation? Would you say it is very good, good, fair, bad or very bad? (1) Very good (2) Good (3) Fair (4) Bad (5) Very bad (8) Do not know	SOCT4	
SOCT5. Do you consider your current economic situation to be better, the same or worse than a year ago? (1) Better (2) Same (3) Worse (8) Do not know	SOCT5	
SOCT6. Do you think that your economic situation in the coming year will be better, same or worse than what it is now? (1) Better (2) Same (3) Worse (8) Do not know	SOCT6	

SATIS1. On another subject, in general, to what extent do you feel satisfied with your life? Would you say that you are? [Read alternatives] (1) Very satisfied (2) Little satisfied (3) Little Unsatisfied (4) Very Unsatisfied (8) Do not know	SATIS1	
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TRUST1. Now, about the people here, Would you say that people from your neighborhood in general are: [Read alternatives] (1) Very trustworthy (2) Somewhat trustworthy (3) Little trustworthy (4) not at all trustworthy (8) Do not know	TRUST1	
TRUST2 Do you think that most of the time people worry only about themselves or do they try to help others? (1) They worry about themselves (2) try to help the others (8) Do not know	TRUST2	
TRUST3. Do you think that most people, if given the opportunity, will try to take advantage of you or do you think that they would not? (1)Yes , they would take advantage (2) No, they would not take advantage (8) Do not know	TRUST3	

[Hand respondent card A]

IDIO1. (Scale from left –to right) Now; just to change the subject. On this page there is a scale from 1 to 10 that goes from left to right. Nowadays when people talk about political tendencies, they talk about left and right in other words, about people that sympathize more with the left or people that sympathize more with the right. According to the meaning that the terms “left” and “right” have for you when expressing your political view, where would you place yourself on this scale?

1	2	3	4	5	6	7	8	9	10	IDO1 (Do not know=88)	
Far Left											Far Right

Now, changing the subject...

VIC1. Have you ever been a victim of a physical assault or any other type of criminal act in the last year? (1) Yes [<i>continue</i>] (2) No [<i>Continue with AOJ1</i>] (8) Do not know	VIC1	
VIC2. What type of assault or criminal act did you suffer? [<i>Read the options</i>] [<i>If there is more than one, note here the most recent one</i>] (1) Robbery without physical aggression or threat (2) Robbery with physical aggression or threat (3) Physical aggression without robbery (4) Rape or sexual assault (5) Kidnapping (6) Damage to property Other (specify) _____ (99) Not applicable (no victim)	VIC2	
VIC3. [<i>If you have been a victim</i>] Did you report the act to any institution? (1) Yes [<i>skip to AOJ1</i>] (2) Did not denounce [<i>continue with question VIC5</i>] (8) Do not know/Do not answer (9) Inappropriate	VIC3	
VIC5. Why didn't you report the case? [<i>do not read the options</i>] (1) It was not worth it (2) It was dangerous and I was afraid of revenge (3) Had no evidence (4) Was not serious (5) Did not know where to denounce Other: _____ (88) Do not know (99) Not a victim	VIC5	

AOJ1. How have you been treated by the police when you have dealt with them? [Read options] (1)Very well (2) Well (3) Poorly (4) Very poorly (9) Never dealt with them (8) Do not know/do not answer	AOJ1	
AOJ2. When you have to solve an issue at the Courts, in general, how are you treated? [Read options] (1)Very well (2) Well (3) Poorly (4) Very poorly (9) Never dealt with them (8) Do not know/do not answer	AOJ2	
AOJ3. When you have had to solve an issue at the Prosecutor's Office, in general, how are you treated? [Read options] (1) Very well (2) Well (3) Poorly (4) Very poorly (9) Never dealt with them (8) Do not know/do not answer	AOJ3	
AOJ4. When you have had to solve an issue at the Municipality, in general, how are you treated? [Read options] (1) Very well (2) Well (3) Poorly (4) Very poorly (9) Never dealt with them (8) Do not know/do not answer	AOJ4	
AOJ5. To capture criminals, do you think that the authorities should always respect the law or in certain cases they should act outside of the law? (1)Should always respect the law (2) on occasion they may act outside of the law (8) Do not know	AOJ5	
AOJ7. Talking about the place or neighborhood where you live and also thinking about the possibility of you being victim of an assault or theft, Do you feel very safe, somewhat safe, somewhat unsafe or very unsafe? (1) Very safe (2) Somewhat safe (3) Somewhat unsafe (4) Very unsafe (8) Do not know	AOJ7	
AOJ8. If you were victim of an assault, how much would you trust the Judicial System to punish the criminal? [Read options] (1) A lot (2) Some (3) A little (4) Nothing (8) Do not know/do not answer	AOJ8	

[Give Card "B" to the interviewee]

Now we will use a new card. This card contains a scale of 7 points; each one indicates a point that goes from 1 that means **NOT AT ALL** to 7 that means **A LOT**. For example, if I asked "up to what point do you like watching TV" if you do not like watching TV at all, then you would choose point 1 but on the contrary, if you really like watching TV a lot then you would choose number 7. If your opinion is somewhere between nothing and a lot then you would choose a number in the middle. Then, up to what point do you like watching TV? Please, read me the number **[Make sure that the interviewee understands correctly]**.

1	2	3	4	5	6	7	8
NOT AT ALL						A LOT	Do not know

Now using card "B" please answer these questions

SYS1. In general, to what extent do you think that Albanian Courts guarantee citizen's a fair trial? <i>(Explain: If you think that the courts do not guarantee justice at all, choose # 1, if you think they guarantee a lot, choose # 7, or choose a number in between.</i>	SYS1	
SYS2. In general, to what extent do you respect the state institutions of Albania?	SYS2	
SYS3. To what extent do you think citizen's basic rights are protected by the Albanian political system?	SYS3	
SYS4. To what extent do you feel proud living under the Albanian political system?	SYS4	
SYS5. To what extent should the Albanian political system be supported?	SYS5	
SYS6. To what extent do you trust the Central Election Commission?	SYS6	
SYS7. To what extent do you trust the Albanian Armed Forces?	SYS7	
SYS8. To what extent do you trust the Parliament?	SYS8	
SYS9. To what extent do you trust the Central Government?	SYS9	
SYS10. To what extent do you trust your Local Government?	SYS10	
SYS11. To what extent do you trust the General Prosecutor's Office?	SYS11	

SYS12 To what extent do you trust the Police?		SYS12
SYS13. To what extent do you trust the Office of the High State Control?		SYS13
SYS14. To what extent do you trust religious leaders?		SYS14
SYS15. To what extent do you trust political parties?		SYS15
SYS16. To what extent do you trust the Supreme Court of Justice?		SYS16
SYS17. To what extent do you trust your local Mayor?		SYS17
SYS18. To what extent do you trust your municipal council?		SYS18
SYS19. To what extent do you trust the Prefect?		SYS19
SYS20. To what extent do you trust the Regional Council?		SYS20
SYS21. To what extent do you think that the last general elections were free and fair?		SYS21
SYS22. To what extent do you trust the newspapers?		SYS22
SYS23. To what extent do you trust trade unions?		SYS23
SYS24. To what extent do you trust private enterprises?		SYS24
SYS25. How proud are you of being an Albanian?		SYS25

Using the same scale of 7 points [CARD B], please answer the following questions. To what extent do you think the following organizations or individuals help to fight corruption?

COR1. To what extent do you think the Government of Albania helps to fight corruption?		COR1
COR2. To what extent do you think the Prosecutor's Office helps to fight corruption?		COR2
COR3. The High State Control?		COR3
Have you heard of the Anti-Corruption Unit of the Prime Minister's office? If "no" mark 9 and continue with COR5.		COR4
COR4. The Anti-Corruption Monitoring Unit of the Prime Minister?		
COR5. Civil Society organizations?		COR5
COR6. Religious leaders?		COR6
COR7. The media?		COR7
COR8. The courts		COR8
COR9. High Inspectorate for Audit of Assets		COR9

[Collect card "B"] [Hand respondent card "C"]

Now lets change to another card (give to respondent table 3). This new card has on it a scale of 10 points, which goes from 1 to 10, with 1 indicating you firmly disapprove and 10 indicating you firmly approve. The following questions are designed to know your opinion about different ideas that people living in Albania have.

(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)
Firmly disapprove									Firmly approve	Don't know

D1. There are people who never agree with what the government does, not only the incumbent government, but	D1
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Albanian governments over the years, how firmly do you approve or disapprove that these people should have the right to vote? Please read the number to me.		
D2. How firmly do you approve or disapprove that these people can peacefully protest in order to express their point of view? Please read the number to me.	D2	
D3. How firmly do you approve or disapprove that these people could run for public office?	D3	
D4. How firmly do you approve or disapprove that these people could appear on TV to address the public?	D4	

[Take back card C]

Now we will talk about transparency in various governmental institutions. By transparency we mean permitting citizens and the mass media access to information that would enable them to hold public institutions accountable. Do you think that the following institutions are very transparent, somewhat transparent, or not transparent?

TRAN2. How transparent is your local government? [CHANGED FROM 2004] 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN2	
TRAN3. How transparent is the Parliament? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN3	
TRAN4. How transparent is the High State Control? (Auditor General's office) 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN4	
TRAN5. The Government? (in Albanian = office of Prime Minister and cabinet) 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN5	
TRAN6. The State enterprises? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN6	
TRAN7. The Police? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN7	
TRAN8. The Armed Forces? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN8	
TRAN9. The Office of the General Prosecutor? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN9	
TRAN10. The Courts? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN10	
TRAN11. Ministry of health 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN11	
TRAN12. Ministry of Education 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN12	
TRAN13. Ministry of Finance 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	TRAN13	

DEM1. With which of the following phrases do you most agree? (1) Democracy is preferable over any other type of government (2) To people like me, a democratic regime is no different than a non-democratic one (3) Under certain circumstances an authoritarian government is preferable to a democratic one. (8) Do not know/do not answer	DEM1	
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<p>DEM2. Do you think that Albania needs a type of Government that uses a strong hand? Or can the problems be resolved by the participation of all? (1) Strong Hand (2) Popular participation (8) Don't know/no response</p>	DEM2
<p>DEM5. What type of government do you think we have in Albania? Democratic or authoritarian <i>[Mark only one answer]</i> (1) Democratic (2) Authoritarian [transalated as "totalitarian"] (3) In between [do not read] (8) Don't know /don't respond</p>	DEM5

<p>GOVT1. Would you say the performance of the current government is : [Read alternatives] (1) Very Good (2) Good (3) Fair (4) Poor (5) Very poor (8) Don't know /don't respond</p>	GOVT1
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<p>In daily life, many things occur. I will mention some of them. Please indicate how you consider the behavior of the following people:</p>	
<p>AOC1. For example: A minister accepts a bribe of ten thousand dollars paid by a business enterprise. Do you consider that the minister is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt (8) Don't know</p>	AOC1
<p>AOC2. And what do you think of the business enterprise that paid the bribe to the minister. In your opinion this behavior is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt (8) Don't know</p>	AOC2
<p>AOC3. A mother of several children needs to obtain a birth certificate for one of her children. Not to waste time waiting, she pays the public official 5,000 old leks. Do you think what the mother did was: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt NS=8</p>	AOC3
<p>AOC4. And the public official who accepted the bribe was: [Read alternatives] (1) Corrupt and should be punished (2) Corrupt but justified (3) not Corrupt NS=8</p>	AOC4
<p>AOC5. An elementary school student, hoping to get a better grade, gives a shirt as a gift to a teacher. In your opinion the student is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified. (3) Not Corrupt Don't know=8</p>	AOC5
<p>AOC6. The teacher who accepts the gift, in your opinion is: (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't know=8</p>	AOC6
<p>AOC7. A public official uses a vehicle of the government that is only for official use, to take his/her family on vacation to a beach resort. In your opinion this official is : (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't know=8</p>	AOC7
<p>AOC8. Someone sees the government vehicle at the beach resort. The person does not report it. Do you think that this person is: (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't Know=8</p>	ACO8
<p>AOC9. During the holidays a flower store owner raises the price of flowers. Do you think that the owner of the store is: (1) Corrupt and must be punished (2) Corrupt but justified (3) not Corrupt Don't know=8</p>	ACO9
<p>AOC10. An unemployed person is the brother-in-law of an important politician, and he uses his influence to get him a job in the public sector. Do you think the politician is: (1) Corrupt and must be punished (2) Corrupt but justified</p>	ACO10

Now we want to talk about your <i>personal</i> experience with things that happen in life.	No	Yes	I don't know	INAP		
EXC1. During the last year, have you been accused by a policeman of a crime that you did not commit?	(0)	(1)	(8)			EXC1
EXC2. Did any police official ask you to pay a bribe during the last year?	(0)	(1)	(8)			EXC2
EXC3. During the last year, did you see anyone paying a bribe to a policeman? [In your personal experience]	(0)	(1)	(8)			EXC3
EXC4. During the last year, did you see anyone paying a bribe to a public official in exchange for any kind of favor?	(0)	(1)	(8)			EXC4
EXC5. During the last year, did any public official ask <i>you</i> for a bribe?	(0)	(1)	(8)			EXC5
EXC6. During the last year, to process any kind of document (like a business license), did you have to pay any money higher than prescribed by the law?	(0)	(1)	(8)			EXC6
EXC7. Are you currently employed? [If No, mark 9 and go to EXC9] At your workplace, did someone ask you for an inappropriate payment during the last year?	(0)	(1)	(8)	(9)		EXC7
EXC8. In order to obtain your current job, did you have to pay a bribe?	(0)	(1)	(8)			EXC8
EXC9. During the last year, did you deal with the courts? [If "no" mark 9 and go to EXC10] Did you have to pay any bribe at the courts during the last year?	(0)	(1)	(8)	(9)		EXC9
EXC10. Did you use the public Health Services during the last year? [If "no" mark 9, Go to EXC12] To be served at the State Health Service during the last year, did you have to pay any money aside of what was indicated in the receipt?	(0)	(1)	(8)	(9)		EXC10
EXC11. Did you have to pay the doctor or nurse any additional monies beyond those specified in the bill or receipt?	(0)	(1)	(8)			EXC11
EXC12. Did any of your children go to school during the last year? [If you say "no" mark 9, GO TO EXC13] At the school, did they ask for any payment besides the established fees?	(0)	(1)	(8)	(9)		EXC12
EXC13. Did someone ask you for a bribe to avoid or reduce the payment of electricity, telephone, or water?	(0)	(1)	(8)			EXC13

EXC15. Taking into account your experience or what you may have heard, corruption among public officials is: [Read alternatives] 1) Wide-spread (2) Somewhat wide-spread (3) A little wide-spread (4) Not wide-spread (8) Don't know /No response						EXC15
OPC1. Corruption among public officials during the last year has: [Read alternatives] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response?						OPC1
OPC2. The coverage or the attention of the media to the management of public funds during the last year has: [Read alternatives] (1) increased (2) Remained the same (3) Decreased (8) Don't know / No response						OPC2
OPC3. The coverage or the attention of the media to the problem of corruption during the last year has:[Read alternatives] (1) increased (2) Remained the same (3) Decreased (8) Don't know / No response						OPC3

<p>OPC4. Are you aware of any anti-corruption initiatives in the country?</p> <p>(1) yes (2) No (8) Don't know / No response</p>	OPC4	
<p>OPC5. Have you ever report any cases of corruption?</p> <p>(1) Yes [continue] (2) No [go to OPC7] (8) Don't know / No response</p>	OPC5	
<p>OPC6. Where did you first report it? [do not read the options; Accept only first answer]</p> <p>(1) Courts (2) Police (3) High State Control (4) Media (5) Municipality (6) Prosecutor's Office (7) CAO (8) Ombudsman (9) Anti Corruption Monitoring Unit (ACMU) (88) Don't Know (99) Did Not Report</p>	OPC6	
<p>OPC7. Why didn't you report the act of corruption? [don't read options]</p> <p>(1) It is not worth doing it (2) It is dangerous and I was afraid of revenge (3) Had no evidence (4) It was not serious (5) Because a friend was involved (6) Don't know where to report it (7) Not enough time (8) Don't know / No response (9) Did not see any act of corruption</p>	OPC7	
<p>OPC9. How would you evaluate the Albanian government Anti-Corruption Program?</p> <p>(1) Very Good (2) Good (3)Fair (4) Bad (5) Very Bad (8) Don't know / No response</p>	OPC9	
<p>OPC10. Are you aware of any civil society anticorruption initiatives?</p> <p>(1) YES (2) NO (8) Don't know / No response</p>	OPC10	
<p>OPC11. Are you aware of the work of the Albanian Coalition against Corruption (ACAC)?</p> <p>(1) Yes [Continue to next question] (2) No [Skip to OPC15a]</p>	OPC11	
<p>OPC12. How do you evaluate the work of the ACAC? [Read alternatives]</p> <p>(1) Very Good (2) Good (3) Fair (4) Bad (5) Very Bad (8) Don't know / No response (9) Inappropriate</p>	OPC12	
<p>OPC13. Have you ever attended or participated in any ACAC activity? [Read alternatives]</p> <p>(1) yes (2) no (8) Don't know / No response (9) Inappropriate</p>	OPC13	
<p>OPC14. Have you heard any debate related to corruption promoted by ACAC?</p> <p>(1) yes (2) no (8) Don't know / No response (9) Inappropriate</p>	OPC14	
<p>OPC15. Are you aware of the Work of CAO?</p> <p>1) Yes [Continue to next question] (2) No [Skip to C19]</p>		
<p>OPC15A. Have you benefited from the assistance of the CAO?</p> <p>(1) yes (2) no (8) Don't know / No response</p>	OPC15	
<p>OPC16. Have you heard of other people getting assistance from the CAO?</p> <p>(1) yes (2) no (8) Don't know / No response</p>	OPC16	
<p>OPC17. Have you heard of cases resolved through the assistance of CAO?</p> <p>(1) yes (2) no (8) Don't know / No response</p>	OPC17	
<p>OPC18. Have you ever attended or participated in any CAO activity?</p> <p>(1) yes (2) no (8) Don't know / No response</p>	OPC18	
<p>OPC19. Do you think Civil Society should cooperate with the government to fight corruption?</p> <p>(1) yes (2) no (8) Don't know / No response</p>	OPC19	
<p>OPC20a. Have you ever heard of HIDA (High Inspectorate for Declaration of Assets)</p> <p>(1) Yes [Continue to next question] (2) No[Skip to OPC20d] (8) Don't know / No response [Skip to OPC20d]</p>	OPC20a	

<p>OPC20b. Do you think their performance in fulfilling their job has been:</p> <p>1) very good 2) good 3) Fair 4) Bad 5) Very bad 8) Don't know/no response</p>	<p>OPC20b</p>	
<p>OPC20c. Do you think their functioning has helped the fight against corruption in public administration? (1) Yes (2) No (8) Don't know / No response</p>	<p>OPC20c</p>	
<p>OPC20d. Have you ever heard of National Chamber of Advocates? (1) Yes (2) No (8) Don't know / No response</p>	<p>OPC20D</p>	
<p>OPC20e. Have you ever heard of any lawyers that have been sanctioned for bad performance? (1) Yes (2) No (8) Don't know / No response</p>	<p>OPC20E</p>	
<p>OPC20f1. Do you think that a lawyer is corrupt when: 1) He charges too high a fee? 1) Yes 2) No 8) Don't know</p>	<p>OPC20F</p>	
<p>OPC20f2. The lawyer uses the friendship with the judge to get a favorable decision? 1) Yes 2) No 8) Don't know</p>	<p>OPC20F2</p>	
<p>OPC20F3. The lawyer asks for additional payment to give it to the judge? 1) Yes 2) No 8) Don't know</p>	<p>OPC20F3</p>	
<p>OPC20F4. He delays the court process? 1) Yes 2) No 8) Don't know</p>	<p>OPC20F4</p>	
<p>OPC20G. Which of the following statements do you agree with: [Read all]</p> <p>1) All lawyers in Albania are qualified for their job 2) Most of them are qualified 3) Few of them are qualified 4) None of them are qualified 8) Don't know/No response</p>	<p>OPC20G</p>	
<p>OPC20H. Have you ever been part of a court process? 1) Yes 2) No (8) Don't know</p>	<p>OPC20H</p>	
<p>OPC20I. Do you personally know somebody who has been asked to pay a bribe by a court employee (Judge, other court employee)? 1) Yes 2) No 8) No response</p>	<p>OPC20I</p>	
<p>OPC20J. Do you know of any judge who has been sanctioned for not fulfilling his job correctly? 1) Yes [Continue with the next question] 2) No [Skip to OPC20L] 8) Don't know/No response</p>	<p>OPC20J</p>	
<p>OPC20K. How did you learn about this? [Accept first response] (1) through TV (2) through radio (3) through newspapers (4) through friends or neighbors (5) Civil Society Organizations (8) Don't know / No response</p>	<p>OPC20K</p>	
<p>OPC20L. Please indicate your level of agreement with the following statement: In my opinion judges are impartial in conducting trial procedures [Read alternatives] 1) Strongly Agree 2) Agree 3) Neutral 4) Disagree 5) Strongly Disagree 8) Don't know/No response</p>	<p>OPC20L</p>	

FI1. Are you aware of the Freedom of Information Law in Albania 1) Yes 2) No 8) Don't know/No response [Skip to OPC26]	FI1	
FI2. Have you ever exercised the right under this law to ask information from public structures? 1) Yes [continue with the next question] 2) No 8) Don't know/No response	FI2	

OPC26. Where do you mainly receive information about corruption cases? [Accept first] (1) Friends or neighbors (2) Radio (3) Television (4) Newspapers (6) Civil Society organizations (8) Don't know / No response	OPC26	
OPC27. The information you have received on corruption from the media during the last year has? [Read options] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response	OPC27	
OPC28. Do you think that the participation of the community in the denouncing of corruption cases during the last year has? [Read options] (1) Increased (2) Has been the same (3) Decreased (8) Do not Don't know / No response	OPC28	

[Use card "D"] Now, I will name various public and private institutions. I am interested to know how Corrupt or honest do you think the representatives of these institutions are. Please, rate each one of them from 1 to 10, 1 being very Honest and 10 very Corrupt..

INSTITUTIONS	Levels of Corruption										DN		
	Very Honest					Very Corrupt							
PC1. The Parliamentarians	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC1	
PC2. The Mayors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC2	
PC3. The ministers	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC3	
PC4. The Prefects	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC4	
PC5. The policemen	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC5	
PC6. The university professors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC6	
PC7. The religious leaders	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC7	
PC8. The judges	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC8	
PC9. The military	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC9	
PC10. The leaders of the political parties	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC10	
PC11. The leaders of the NGOs	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC11	
PC12. The prosecutors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC12	
PC13. Doctors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC13	
PC14. The Media	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC14	
PC15. The President of the Republic	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC15	
PC16. The Customs Officials	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC16	
PC17. The Tax Officials	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC17	
PC18. Business people	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC18	
PC19. Public school teachers	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	PC19	

[Collect Card D]

HUTRA2. Human trafficking is the illegal, forced or voluntary transportation of individuals from one country to another. Does human trafficking exist in your community?	HUTRA2	
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(1) Yes (2) No (8) Don't know/no response HUTRA3. Do you personally know of someone who has been a victim of human trafficking? (1) Yes (2) No (8) Don't know/no response	HUTRA3	
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HEALTH1. Have you used medical services (excluding dental) in the last year? (1) Yes [Continue to HEALTH2] (2) No [Skip to IP1] (8) Don't Know/No response [Skip to ED]	HEALTH1	
HEALTH2. What type of facility or health activity were you attending? [More than one answer allowed] (1) Public hospital (2) Private hospital (3) public clinic (4) private clinic (8) Don't know/no response	HEALTH2	
HEALTH3. Did you pay a bribe for any of the services you received? 1) Yes (2) No (8) Don't Know/No response	HEALTH3	

IP1. In the last year, have you bought a non-original copy of a music CD? 1) Yes 2) No 8) Don't know/No response	IP1	
IP2. In the last year, have you rented a non-original copy of a video or DVD? 1) Yes 2) No 8) Don't know/No response	IP2	
IP3. In the last year, have you bought non-original software? 1) Yes 2) No 8) Don't know/No response	IP3	
IP4. Have you ever heard of Albania's intellectual property law? 1) Yes 2) No 8) Don't know/No response	IP4	
CI. Have you ever heard of Albania's conflict of interest law? 1) Yes 2) No 8) Don't know/No response	CI	

ED. Now to finish, I will ask you some questions for statistical purposes. Which is the last year of school that you studied? ____ Year of (elementary , high school, university) = _____ total years [**Use the table below for the code**]

None	(00)									ED
Elementary	(01)	(02)	(03)	(04)	(05)	(06)	(07)	(08)		
High School	(09)	(10)	(11)	(12)						
University	(13)	(14)	(15)	(16)	(17)	(18)				
I don't know/No response	(88)									

Q2. What is your age? _____	Q2	
------------------------------------	-----------	--

Q10. In which position does your monthly family income fall in new Leks? *[Including money from abroad]*

[Show income scale Card E]

- (0) No income
- (1) Less than 10, 000
- (2) Between 10,001-15,000
- (3) 15,001-20,000
- (4) 20,001-50,000
- (5) 50,001-80,000
- (6) 80,001-100,000
- (7) 100,001-150,000
- (8) 150,001-200,000
- (9) 200,001-300,000
- (10) more than 300,000
- (88) NS/NR

Q10

To end, can you tell me if your house has: **[read all]**

R1. Color Television	(0) No	(1) One	(2) Two	(3) Three or more	R1
R2. Black and White Television	(0) No	(1) One	(2) Two	(3) Three or more	R2
R3. Refrigerator	(0) No		(1) yes		R3
R4. Telephone	(0) No		(1) yes		R4
R5. Car	(0) No	(1) One	(2) Two	(3) Three or more	R5
R6. Radio	(0) No	(1) One	(2) Two	(3) Three or more	R6
R7. Electricity	(0) No		(1) yes		R7
R8. Indoor plumbing	(0) No		(1) yes		R8
R9. How many rooms do you have in your house?	_____				R9

OCUP1. What is your job? (Check code in the list below categories).

Full time employed	1	Student	7
Part - time employed	2	Farmer	8
Self employed	3	Business owner	9
Unemployed	4	Other specify _____	10
Housewife	5		
Retiree	6		

OCUP1

Time interview ended _____ : _____ TI. Duration of the interview [minutes see page # 1) _____	TI
---	-----------

Address : _____

These are all the questions. Thank you very much for your assistance

CODE OF INTERVIEWER. _____

I swear that the interview was conducted with the indicated person.

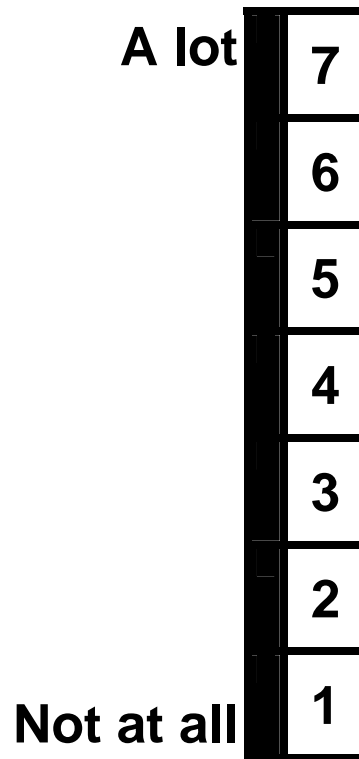
Signature of the interviewer _____ Date ____ / ____ / ____ Signature of the field supervisor _____

Remarks:: _____
_____.

Signature of the data-input operator _____

Signature of the persons who verified the data _____

Card "B"



Card "C"

Approve strongly

10

9

8

7

6

5

4

3

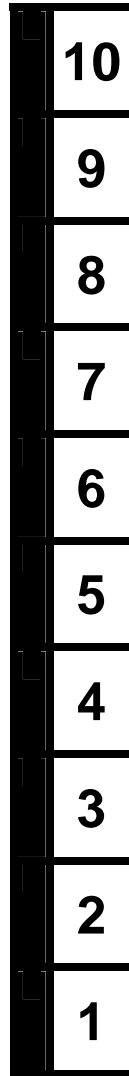
2

Disapprove strongly

1

Tarjeta "D"

Very honest



10

9

8

7

6

5

4

3

2

1

Very corrupt

Card E

- (00) Nothing
- (01) Less than 10,000
- (02) Between 10,001-15,000
- (03) 15,001-20,000
- (04) 20,001-50,000
- (05) 50,001-80,000
- (06) 80,001-100,000
- (07) 100,001-150,000
- (08) 150,001-200,000
- (09) 200,001-300,000
- (10) more than 300,000

