



VANDERBILT UNIVERSITY TENNESSEE POLL SPRING 2018 TOPLINE RESULTS

Total n=1,400 Tennessee registered voters ages 18+1

Margin of Error: ± 3.6 percentage points for results based on Total [N=1,400]

Field Dates: April 26-May 8, 2018 Interview language: English

INTRODUCTION:

Hello, my name is ____ and I'm calling for Vanderbilt University. We're conducting a survey about some important national and local issues today. This call may be monitored or recorded for quality assurance.

[READ IF NECESSARY: We're not selling anything; We're just doing an opinion poll on interesting subjects for research purposes only.]

RBS LANDLINE:

- LLS1. May I please speak with the YOUNGEST [RANDOMIZE: (MALE / FEMALE)], age 18 or older, who is now at home? [READ IF NECESSARY: Your phone number has been randomly selected to complete the survey. We are not selling anything.]
- LLS2. [IF NO (MALE/FEMALE), ASK:] Then may I please speak with the YOUNGEST [RANDOMIZE: (FEMALE / MALE)], age 18 or older, who is now at home?

RBS CELL:

CPS1. Are you under 18 years old, OR are you 18 or older? [CONTINUE IF 18 OR OLDER]

CPS2. I know I am calling you on a cell phone. If you are now driving a car or doing any activity requiring your full attention, I need to call you back later.

MAIN SCREENING INTERVIEW (LANDLINE AND CELL)

[READ TO ALL:] To begin, I have just a few questions for classification purposes only.

RSTATE. What state do you currently live in? [CONTINUE IF TENNESSEE]

RCOUNTY. And in what county do you live? [IF DK/REFUSED OR IF NECESSARY, PROBE ONCE: "This question helps us to accurately determine what part of the state people who complete the survey live in and is used only for classification purposes. You cannot be contacted based on this information."] [CONTINUE]

Beginning in May 2015, polls used sample from the list of registered voters in Tennessee. All previous polls used RDD methodology with landline and cell phone samples.





REGIST. These days, many people are so busy they can't find time to register to vote, or move around so often they don't get a chance to re-register. Are you NOW registered to vote in your precinct or election district or haven't you been able to register so far? [CONTINUE IF REGISTERED VOTER]

TREND INFORMATION

December 2017 trends are from the Vanderbilt University "Tennessee Poll Fall 2017" conducted under the direction of SSRS from November 16-December 5, 2017 among 1,013 registered voters in Tennessee, reached on either a landline or cell phone.

May 2017 trends are from the Vanderbilt University "Tennessee Poll Spring 2017" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from May 4-15, 2017 among 1,005 registered voters in Tennessee, reached on either a landline or cell phone.

November 2016 trends are from the Vanderbilt University "Tennessee Poll Fall 2016" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from November 14-29, 2016 among 1,005 registered voters in Tennessee, reached on either a landline or cell phone.

October 2016 trends are from the Vanderbilt University "2016 Presidential Poll" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from September 19-October 2, 2016 among 1,000 registered voters in Tennessee, reached on either a landline or cell phone.

May 2016 trends are from the Vanderbilt University "Tennessee Poll Spring 2016" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from April 25-May 11, 2016 among 1,001 registered voters in Tennessee, reached on either a landline or cell phone.

November 2015 trends are from the Vanderbilt University "Tennessee Poll Fall 2015" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from November 11-23, 2015 among 1,013 registered voters in Tennessee, reached on either a landline or cell phone.

May 2015 trends are from the Vanderbilt University "Tennessee Poll Spring 2015" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from April 23 - May 9, 2015 among 1,001 registered voters in Tennessee, reached on either a landline or cell phone.

November 2014 trends are from the Vanderbilt University "Tennessee Poll Fall 2014" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from November 10-20, 2014 among 1,201 Tennessee adults age 18+, including 989 registered voters, reached on either a landline or cell phone.

May 2014 trends are from the Vanderbilt University "Tennessee Poll Spring 2014" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from April 28 – May 14, 2014 among 1,505 Tennessee adults age 18+, including 1,245 registered voters, reached on either a landline or cell phone.







December 2013 trends are from the Vanderbilt University "Tennessee Legislature Poll" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from November 20-December 5, 2013 among 1,002 Tennessee adults age 18+, including 860 registered voters, reached on either a landline or cell phone.

May 2013 trends are from the Vanderbilt University "End of Legislative Session 2013 Poll" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from May 6-13, 2013 among 1,000 Tennessee adults age 18+, including 863 registered voters, reached on either a landline or cell phone.

December 2012 trends are from the Vanderbilt University "Tennessee Looks to 2013 Poll" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from November 27 – December 9, 2012 among 1,001 Tennessee adults age 18+, including 893 registered voters, reached on either a landline or cell phone.

May 2012 trends are from the Vanderbilt University "2012 Tennessee Legislature Poll" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from May 2-9, 2012 among 1,002 Tennessee adults age 18+, including 826 registered voters, reached on either a landline or cell phone.

February 2012 trends are from the Vanderbilt University "2012 Tennessee Presidential Primaries Survey" conducted under the direction of Princeton Survey Research Associates International (PSRAI) from February 16-22, 2012 among 1,508 registered voters in Tennessee, reached on either a landline or cell phone.

Notes: Because percentages are rounded, they may not total 100%. An asterisk (*) indicates less than 0.5%. Trends are based on all Registered voters unless otherwise indicated.







MAIN INTERVIEW

I'd like your views on some government organizations and elected officials. As I read each, 1. please tell me if you approve or disapprove of how each is handling their job. (First,) Do you approve or disapprove of [INSERT ITEMS; RANDOMIZE]?²

		APPROVE	DIS- APPROVE	(VOL.) NEED TO WAIT AND SEE / TOO EARLY TO TELL	(VOL.) DK ³	(VOL.) REF ⁴
a.	The job Donald Trump is doing as					
	President					
	May 2018 RVs ⁵	53	44	1	2	1
	December 2017 RVs	48	47	1	3	1
	May 2017 RVs	52	42	3	3	1
	OBAMA TRENDS:					
	November 2016 RVs	40	57	*	2	*
	May 2016 RVs	41	56	1	2	*
	November 2015 RVs	36	62	*	1	1
	May 2015 RVs	35	60	*	4	*
	November 2014 RVs	34	63	*	3	1
	May 2014 RVs	39	57	1	3	1
	December 2013 RVs	28	69	1	2	*
	May 2013 RVs	40	56	1	3	1
	December 2012 RVs	45	51	1	2	1
	May 2012 RVs	42	55	*	2	1
	February 2012 RVs	41	53	1	4	2
b.	The job the U.S. Congress is doing					
	May 2018 RVs	24	71	1	4	*
	December 2017 RVs	23	66	1	9	1
	May 2017 RVs	31	60	2	7	*
	November 2016 RVs	25	66	1	8	*
	May 2016 RVs	22	72	1	5	1
	November 2015 RVs	23	72	1	3	1
	May 2015 RVs	23	70	1	5	1
	November 2014 RVs	23	70	1	5	1
	May 2014 RVs	22	69	1	7	1
	December 2013 RVs	17	78	1	3	0
	May 2013 RVs	21	71	1	6	2
	December 2012 RVs	21	68	2	8	1
	May 2012 RVs	27	66	1	5	1
					Q1 continu	ed

February 2012 question wording was slightly different: "I'd like your views on some government officials. As I read each, please tell me if you approve or disapprove of how each is handling their job. (First,) Do you approve or disapprove of [INSERT ITEMS IN ORDER]?"

The abbreviation DK stands for "Don't know"

The abbreviation REF stands for "Refused"

The abbreviation RVs stands for "Registered voters"





Q1 continued...

cont	inuea			(1101.)		
				(VOL.) NEED TO WAIT		
		APPROVE	DIS- APPROVE	AND SEE / TOO EARLY TO TELL	(VOL.) DK	(VOL.) REF
c.	The job the Tennessee State					
	Legislature is doing					
	May 2018 RVs	56	33	2	8	1
	December 2017 RVs	49	29	3	19	1
	May 2017 RVs	53	31	3	12	1
	November 2016 RVs	60	26	1	13	*
	May 2016 RVs	52	36	2	10	1
	November 2015 RVs	54	31	3	10	1
	May 2015 RVs	55	30	2	12	1
	November 2014 RVs	55	34	1	10	1
	May 2014 RVs	49	34	2	13	2
	December 2013 RVs	53	32	6	9	1
	May 2013 RVs	51	30	4	14	1
	December 2012 RVs	53	28	3	15	1
	May 2012 RVs	51	33	1	14	1
	February 2012 RVs	49	33	2	15	2
d.	The job Bill Haslam is doing as					
	Governor					
	May 2018 RVs	66	26	1	7	*
	December 2017 RVs	63	24	2	11	1
	May 2017 RVs	61	29	1	8	*
	November 2016 RVs	68	21	1	10	*
	May 2016 RVs	63	28	2	6	1
	November 2015 RVs	65	25	3	6	1
	May 2015 RVs	67	21	2	10	*
	November 2014 RVs	70	23	1	5	1
	May 2014 RVs	58	31	2	9	2
	December 2013 RVs	61	27	4	7	1
	May 2013 RVs	63	23	2	11	1
	December 2012 RVs	68	19	2	9	1
	May 2012 RVs	64	22	2	10	1
	February 2012 RVs	61	21	3	13	1
				(01 continu	ed





Q1 continued...

cont	inuea			(1.5.)		
				(VOL.) NEED TO WAIT		
		APPROVE	DIS- APPROVE	AND SEE / TOO EARLY TO TELL	(VOL.) DK	(VOL.) REF
e.	The job Lamar Alexander is doing					
	as U.S. Senator					
	May 2018 RVs	53	34	2	11	*
	December 2017 RVs	44	37	1	17	*
	May 2017 RVs	50	34	2	13	*
	November 2016 RVs	60	25	1	14	*
	May 2016 RVs	48	33	2	15	1
	November 2015 RVs	52	33	3	11	1
	May 2015 RVs	49	36	3	12	1
	November 2014 RVs	51	34	1	12	2
	May 2014 RVs	49	33	2	14	1
	December 2013 RVs	49	35	5	11	1
	May 2013 RVs	53	28	1	15	2
	December 2012 RVs	55	24	2	18	1
	May 2012 RVs	56	26	2	14	1
f.	The job Bob Corker is doing as U.S.					
	Senator					
	May 2018 RVs	49	43	1	7	1
	December 2017 RVs	47	39	2	12	1
	May 2017 RVs	52	32	3	12	1
	November 2016 RVs	60	24	1	14	*
	May 2016 RVs	48	35	2	15	1
	November 2015 RVs	51	34	3	11	1
	May 2015 RVs	53	32	2	13	1
	November 2014 RVs	52	31	2	13	2
	May 2014 RVs	49	32	3	15	1
	December 2013 RVs	52	33	5	9	*
	May 2013 RVs	55	30	1	13	1
	December 2012 RVs	59	23	2	14	1
	May 2012 RVs	52	31	1	16	1





2. Now I'm going to read the names of candidates for Tennessee governor. Some of these you may recognize and others you may not. First, have you heard of [INSERT ITEMS; RANDOMIZE], or not? Next, [INSERT NEXT ITEM]? [READ IF NECESSARY: Have you heard of (ITEM), or not?]⁶

		YES, HAVE HEARD OF	NO, HAVE NOT HEARD OF	(VOL.) DK	(VOL.) REF
a.	Karl Dean				
	May 2018 RVs	47	53	*	*
	December 2017 RVs	41	58	*	*
	May 2017 RVs	38	62	*	0
b.	Randy Boyd				
	May 2018 RVs	68	32	*	0
	December 2017 RVs	33	66	1	0
	May 2017 RVs	26	73	*	0
c.	Beth Harwell				
	May 2018 RVs	53	47	*	*
	December 2017 RVs	40	59	1	0
	May 2017 RVs	34	66	*	*
d.	Bill Lee				
	May 2018 RVs	33	66	1	0
	December 2017 RVs	14	85	1	0
	May 2017 RVs	14	86	0	0
e.	Craig Fitzhugh				
	May 2018 RVs	13	86	*	0
	December 2017 RVs	10	89	1	0
	May 2017 RVs	8	91	*	0
f.	Diane Black				
	May 2018 RVs	86	14	*	0
	December 2017 RVs	59	41	1	0
	May 2017 RVs	49	51	0	0

May 2017 question stem was slightly different: "Now I'm going to read the names of potential candidates for Tennessee governor..."







Now I'm going to read the names of candidates for U.S. Senator for Tennessee. Some of these 3. you may recognize and others you may not. First, have you heard of [INSERT ITEMS; RANDOMIZE], or not? Next, [INSERT NEXT ITEM]? [READ IF NECESSARY: Have you heard of (ITEM), or not?]⁷

		YES, HAVE HEARD OF	NO, HAVE NOT HEARD OF	(VOL.) DK	(VOL.) REF
g.	Marsha Blackburn				
	May 2018 RVs	85	15	1	0
h.	December 2017 RVs Phil Bredesen	73	26	*	0
	May 2018 RVs	84	16	*	*
	December 2017 RVs	65	35	*	0

4. For each of the names you recognize, please tell me if you have a favorable or unfavorable opinion of that candidate. First, is your overall opinion of [INSERT ITEMS; RANDOMIZE] favorable or unfavorable? How about [INSERT NEXT ITEM]? [READ IF NECESSARY: Is your overall opinion of (ITEM) favorable or unfavorable?]

BASED ON THOSE WHO HAVE HEARD OF EACH NAME

		UN-	(VOL.)	(VOL.)	
	FAVORABLE	FAVORABLE	DK	REF	(N)
Karl Dean	53	34	13	1	(694)
Randy Boyd	53	29	17	1	(1,005)
Beth Harwell	45	34	20	1	(809)
Bill Lee	55	25	19	1	(512)
Craig Fitzhugh	35	37	27	1	(215)
Diane Black	44	46	9	*	(1,253)
Marsha Blackburn	49	38	12	1	(1,221)
Phil Bredesen	67	25	7	*	(1,231)
	Randy Boyd Beth Harwell Bill Lee Craig Fitzhugh Diane Black Marsha Blackburn	Karl Dean 53 Randy Boyd 53 Beth Harwell 45 Bill Lee 55 Craig Fitzhugh 35 Diane Black 44 Marsha Blackburn 49	Karl Dean 53 34 Randy Boyd 53 29 Beth Harwell 45 34 Bill Lee 55 25 Craig Fitzhugh 35 37 Diane Black 44 46 Marsha Blackburn 49 38	Karl Dean 53 34 13 Randy Boyd 53 29 17 Beth Harwell 45 34 20 Bill Lee 55 25 19 Craig Fitzhugh 35 37 27 Diane Black 44 46 9 Marsha Blackburn 49 38 12	Karl Dean 53 34 13 1 Randy Boyd 53 29 17 1 Beth Harwell 45 34 20 1 Bill Lee 55 25 19 1 Craig Fitzhugh 35 37 27 1 Diane Black 44 46 9 * Marsha Blackburn 49 38 12 1

December 2017 question stem was slightly different: "Now I'm going to read the names of potential candidates for U.S. Senator for Tennessee..."



2012 polls.



5. Which of the following do you think should be the TOP priority of the Tennessee state government? [RANDOMIZE: (Health care), (Guns), (Immigration), (The economy, including jobs), (Education), (Infrastructure, such as roads, bridges, or public transportation),] or something else?8

				IMMI-	INFRA-						
	ECON-	HEALTH	EDUCA-	GRA-	STRUC-			SOCIAL		(VOL.)	(VOL.)
	OMY	CARE	TION	TION	TURE	GUNS	GAP	ISSUES	OTHER	DK	REF
May 2018 RVs	21	20	25	6	18	4	n/a	n/a	5	1	*
Dec 2017 RVs	29	28	22	6	n/a	4	7	n/a	3	1	*
May 2017 RVs	30	30	21	6	n/a	2	6	n/a	2	2	0
Nov 2016 RVs	36	24	21	6	n/a	3	5	n/a	3	2	*
May 2016 RVs	31	18	29	8	n/a	3	7	n/a	5	*	*
Nov 2015 RVs	31	17	24	13	n/a	3	5	n/a	5	1	*
May 2015 RVs	44	19	24	7	n/a	3	n/a	n/a	2	1	*
Nov 2014 RVs	40	20	27	6	n/a	2	n/a	n/a	4	*	1
May 2014 RVs	48	18	27	3	n/a	1	n/a	n/a	2	1	*
Dec 2013 RVs	48	17	28	2	n/a	2	n/a	n/a	2	1	*
May 2013 RVs	50	15	18	6	n/a	3	n/a	4	4	1	*
Dec 2012 RVs	60	10	18	4	n/a	1	n/a	4	1	1	*
May 2012 RVs	60	12	21	4	n/a	*	n/a	n/a	1	*	1

[&]quot;Infrastructure, such as roads, bridges, or public transportation" was a new category introduced in the May 2018 poll. "The gap between the rich and everyone else" was a new category introduced in the November 2015 poll. May 2013 trend was asked of a random half sample [N=506, including N=437 RVs]. "Social issues like abortion and gay rights" was a category offered in the May 2013 and December





6. Which of the following do you think should be the SECOND highest priority of the Tennessee state government? [RANDOMIZE IN SAME ORDER AS PREVIOUS QUESTION AND EXCLUDE RESPONSE GIVEN IN PREVIOUS QUESTION IF CODES 1-6: (Health care), (Guns), (Immigration), (The economy, including jobs), (Education), (Infrastructure, such as roads, bridges, or public transportation),] or something else?9

BASED ON REGISTERED VOTERS WHO SELECTED A TOP PRIORITY IN THE PREVIOUS QUESTION

	ECON- OMY	HEALTH CARE	EDUCA- TION	IMMI- GRA- TION	INFRA- STRUC- TURE	GUNS	GAP	SOCIAL ISSUES	OTHER	(VOL.)	(VOL.) REF	(N)
May 2018 RVs	22	17	26	7	17	8	n/a	n/a	3	1	*	(1,387)
Dec 2017 RVs	25	28	23	8	n/a	5	8	n/a	2	1	*	(997)
May 2017 RVs	25	25	25	10	n/a	4	7	n/a	2	1	*	(985)
Nov 2016 RVs	25	24	26	9	n/a	5	7	n/a	2	1	*	(976)
May 2016 RVs Nov 2015	30	17	24	11	n/a	6	8	n/a	3	1	*	(992)
RVs	30	19	23	11	n/a	5	6	n/a	4	1	*	(985)
May 2015 RVs Nov 2014	27	22	31	13	n/a	4	n/a	n/a	2	1	*	(989)
RVs	31	26	28	9	n/a	3	n/a	n/a	2	1	*	(977)
May 2014 RVs Dec 2013	28	27	29	7	n/a	4	n/a	n/a	3	2	*	(1,232)
RVs Dec 2012	32	23	29	7	n/a	4	n/a	n/a	4	1	0	(853)
RVs	25	28	30	6	6	3	6	6	1	1	*	(883)
May 2012 RVs	24	33	30	9	n/a	2	n/a	n/a	1	1	*	(817)

[&]quot;Infrastructure, such as roads, bridges, or public transportation" was a new category introduced in the May 2018 poll. "The gap between the rich and everyone else" was a new category introduced in the November 2015 poll. "Social issues like abortion and gay rights" was a category offered in the December 2012 poll.





ECONUS. How would you rate the condition of the United States economy these days? Is it: [READ AND RANDOMIZE HALF 1-4 / HALF 4-1]¹⁰

BASED ON A RANDOM HALF SAMPLE

		FAIRLY					
	VERY GOOD	GOOD	FAIRLY BAD	VERY BAD	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	21	56	15	8	*	*	(691)
Dec 2017 RVs	12	54	22	10	1	*	(507)
May 2017 RVs	7	62	21	7	3	*	(1,004)
Nov 2016 RVs	5	45	29	18	2	*	(1,005)
May 2016 RVs	4	45	30	21	*	*	(1,001)
Nov 2015 RVs	4	40	35	20	*	*	(1,013)
May 2015 RVs	4	44	31	21	*	*	(1,001)
Nov 2014 RVs	3	36	36	23	1	1	(989)
May 2014 RVs	3	29	37	31	1	*	(573)
Dec 2013 RVs	1	31	37	31	*	0	(431)
May 2013 RVs	1	30	37	30	1	*	(453)
Dec 2012 RVs	2	31	35	30	0	1	(467)
May 2012 RVs	1	22	39	37	1	1	(826)
Feb 2012 RVs	3	21	36	38	1	1	(1,508)

ECONTN. How would you rate the condition of the Tennessee state economy these days? Is it: [READ AND RANDOMIZE HALF 1-4 / HALF 4-1]¹¹

BASED ON A RANDOM HALF SAMPLE NOT ASKED PREVIOUS QUESTION

	VERY GOOD	FAIRLY GOOD	FAIRLY BAD	VERY BAD	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	16	64	14	4	1	*	(709)
Dec 2017 RVs	14	57	20	7	2	*	(506)
May 2017 RVs	12	61	19	6	2	*	(1,004)
Nov 2016 RVs	9	57	24	9	2	*	(1,005)
May 2016 RVs	7	60	22	9	1	*	(1,001)
Nov 2015 RVs	6	55	28	10	1	*	(1,013)
May 2015 RVs	7	60	23	8	1	*	(1,001)
Nov 2014 RVs	8	56	24	10	2	*	(530)
May 2014 RVs	4	56	28	9	2	1	(672)
Dec 2013 RVs	4	62	24	9	1	0	(429)
May 2013 RV	5	47	33	12	2	1	(410)
Dec 2012 RVs	3	50	30	13	3	*	(426)
May 2012 RVs	2	42	34	19	1	1	(826)

Unless otherwise indicated, trends were asked of all respondents. Question was asked of a random half sample in May 2018, December 2017, May 2014, December 2013, May 2013 and December 2012.

Unless otherwise indicated, trends were asked of all respondents. Question was asked of a random half sample in May 2018, December 2017, November 2014, May 2014, December 2013, May 2013 and December 2012.





7. Do you think President Donald Trump is changing the way things are done in Washington for the better, for the worse, or do you think the way things are done in Washington will pretty much stay the same?¹²

BASED ON A RANDOM HALF SAMPLE

	FOR THE BETTER	FOR THE WORSE	STAY THE SAME	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	41	31	27	1	*	(708)
Dec 2017 RVs	35	36	26	2	*	(1,013)
May 2017 RVs	41	31	23	4	*	(1,004)
Nov 2016 RVs	54	20	23	3	*	(1,005)

8. Overall, how much of the time do you think President Trump tells the truth? [READ LIST]¹³

BASED ON A RANDOM HALF SAMPLE NOT ASKED PREVIOUS QUESTION

	ALL OF	MOST OF	SOME OF					
	THE	THE	THE		(VOL.)	(VOL.)	(VOL.)	
	TIME	TIME	TIME	RARELY	NEVER	DK	REF	(N)
May 2018 RVs	7	32	23	32	5	1	*	(692)
Dec 2017 RVs	9	30	25	29	4	2	1	(1,013)

9. Which of the following comes closest to your view, even if neither is exactly right? [READ AND ROTATE OPTIONS] (I would prefer my elected officials work with members of the other political party even if it means they have to compromise on some of their values and priorities) ...OR... (I would prefer my elected officials pursue their own values and priorities even if it means they are unwilling to work with members of the other political party).¹⁴

	WORK WITH MEMBERS OF OTHER PARTY	PURSUE OWN VALUES AND PRIORITIES	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	76	22	1	*	(1,400)
Dec 2017 RVs	76	19	4	1	(1,013)
May 2017 RVs	73	23	3	1	(1,004)
Nov 2016 RVs	71	25	3	*	(1,005)
May 2016 RVs	71	25	2	1	(1,001)
Nov 2015 RVs	70	26	2	1	(1,013)
May 2015 RVs	70	26	3	1	(1,001)
Nov 2014 RVs	77	19	1	2	(477)
Dec 2013 RVs	74	22	3	*	(860)
Dec 2012 RVs	74	21	3	2	(893)

Unless otherwise indicated, trends were asked of all respondents. May 2018 was asked of a random half sample. November 2016 question wording was: "Do you think President-elect Donald Trump will change the way things are done in Washington for the better, for the worse, or do you think the way things are done in Washington will pretty much stay the same?"

Unless otherwise indicated, trends were asked of all respondents. May 2018 was asked of a random half sample.

Unless otherwise indicated, trends were asked of all respondents. Beginning December 2017, "elected officials" replaced "legislators" in the question stem. November 2014 trend was asked of a random half sample [N=580 including 477 RVs]. In December 2012, the phrase "opposing political party" was used in place of the current wording "other political party."





10. Some people say they are basically content with the way the NATIONAL GOVERNMENT works today, others say they are frustrated, and others say they are angry. Which of these best describes how you feel? [RE-READ CATEGORIES IF NECESSARY]¹⁵

BASED ON A RANDOM HALF SAMPLE

	BASICALLY CONTENT	FRUSTRATED	ANGRY	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	15	64	19	1	*	(686)
Dec 2017 RVs	12	63	21	3	*	(507)
May 2017 RVs	17	58	23	2	*	(498)
Nov 2016 RVs	14	60	24	2	0	(522)
Oct 2016 RVs	9	64	24	1	2	(1,000)
May 2016 RVs	10	64	24	2	1	(486)

11. Some people say they are basically content with the way the STATE GOVERNMENT works today, others say they are frustrated, and others say they are angry. Which of these best describes how you feel? [RE-READ CATEGORIES IF NECESSARY]¹⁶

BASED ON A RANDOM HALF SAMPLE NOT ASKED PREVIOUS QUESTION

	BASICALLY CONTENT	FRUSTRATED	ANGRY	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	34	53	10	2	1	(714)
Dec 2017 RVs	29	56	11	3	*	(506)
May 2017 RVs	36	48	11	3	*	(506)
Nov 2016 RVs	36	50	11	3	1	(483)
May 2016 RVs	25	63	10	1	*	(515)

Unless otherwise indicated, question was asked of all respondents. Question was asked of a random half sample in May 2018, December 2017, May 2017, November 2016 and May 2016.

Question was asked of a random half sample in May 2018, December 2017, May 2017, November 2016 and May 2016.





[READ TO ALL:] Next I'd like to get your views on some issues that are being discussed today.

12. In general, do you think that free trade agreements between the U.S. and other countries have been a good thing or a bad thing for the United States?¹⁷

BASED ON A RANDOM HALF SAMPLE

	GOOD	BAD	(VOL.)	(VOL.)	(VOL.)	(VOL.)	
	THING	THING	NEITHER	ВОТН	DK	REF	(N)
May 2018 RVs	56	35	1	1	6	*	(692)
May 2017 RVs	50	39	2	4	5	1	(504)
Nov 2016 RVs	40	49	1	1	9	0	(1,005)

13. In general, do you think that free trade between the U.S. and other countries has been a good thing or a bad thing for the United States?¹⁸

BASED ON A RANDOM HALF SAMPLE NOT ASKED PREVIOUS QUESTION

	GOOD	BAD	(VOL.)	(VOL.)	(VOL.)	(VOL.)	
	THING	THING	NEITHER	вотн	DK	REF	(N)
May 2018 RVs	63	30	1	2	3	1	(708)
May 2017 RVs	58	35	1	2	3	*	(500)

14. Do you favor allowing teachers and school officials to carry a gun in school if they meet certain requirements, or do you oppose this?

MAY 2018 RVS	
49	Favor
49	Oppose
1	(VOL.) Don't know
*	(VOL.) Refused

Unless otherwise indicated, trends were asked of all respondents. May 2018 and May 2017 questions were asked of a random half

Unless otherwise indicated, trends were asked of all respondents. May 2018 and May 2017 questions were asked of a random half sample.





15. Which comes closest to your view about illegal immigrants who are currently working in the U.S.? (They should be allowed to stay in the country and to eventually apply for U.S. citizenship...) (They should be allowed to stay in the country only as temporary guest workers, but not to apply for U.S. citizenship...) or, (They should be required to leave the country). [RANDOMIZE OPTIONS HALF 1-3 / HALF 3-1]¹⁹

BASED ON A RANDOM HALF SAMPLE

		STAY AS				
	STAY AND APPLY	TEMPORARY	REQUIRED TO	(VOL.)	(VOL.)	
	FOR CITIZENSHIP	GUEST WORKERS	LEAVE THE U.S.	DK	REF	(N)
May 2018 RVs	56	16	26	2	*	(716)
Dec 2017 RVs	58	17	22	2	1	(524)
Nov 2016 RVs	51	18	28	3	*	(508)
May 2014 RVs	47	21	28	3	1	(1,245)
May 2013 RVs	44	20	31	5	1	(417)
Dec 2012 RVs	48	15	32	3	2	(893)

16. DACA, or Deferred Action on Childhood Arrivals, is a federal program that allows some undocumented immigrants who entered this country as minors a chance to stay and work by granting them temporary legal status. OVERALL, do you strongly support, somewhat support, somewhat oppose or strongly oppose the federal program called DACA?

BASED ON A RANDOM HALF SAMPLE NOT ASKED PREVIOUS QUESTION [N=684]

MAY 2018 RVS	
30	Strongly support
30	Somewhat support
21	Somewhat oppose
17	Strongly oppose
2	(VOL.) Don't know
1	(VOL.) Refused

Unless otherwise indicated, question was asked of all respondents. Question was asked of a random half sample in May 2018, December 2017, May 2017, November 2016 and May 2013. Beginning in May 2018, response options were randomized half in order 1-3 and half in reverse order 3-1. December 2012 question wording was: "Which comes closest to your view about illegal immigrants who are currently working in the U.S.? They should be allowed to stay in their jobs and to eventually apply for U.S. citizenship... They should be allowed to stay in their jobs only as temporary guest workers, but not to apply for U.S. citizenship... or, They should be required to leave their jobs and leave the U.S."





17. Tennessee is one of 18 states that has chosen not to expand Medicaid, which would allow more low-income uninsured adults to have health insurance. Overall, do you support or oppose Medicaid expansion in Tennessee?

MAY 2018 RVS	
66	Support
30	Oppose
4	(VOL.) Don't know
*	(VOL.) Refused

18. Some states require low-income, able-bodied adults without children to work in order to receive health insurance through Medicaid. Would you strongly support, somewhat support, somewhat oppose, or strongly oppose this requirement if Medicaid were expanded in Tennessee?

BASED ON THOSE WHO SUPPORT MEDICAID EXPANSION IN TENNESSEE [N=914]

MAY 2018 RVS	
46	Strongly support
37	Somewhat support
10	Somewhat oppose
7	Strongly oppose
1	(VOL.) Don't know
*	(VOL.) Refused

19. Some states require low-income, able-bodied adults without children to work in order to receive health insurance through Medicaid. Would you still oppose Medicaid expansion in Tennessee if low-income, able-bodied adults without children were required to work in order to receive Medicaid benefits, or would you now support expansion?

BASED ON THOSE WHO OPPOSE MEDICAID EXPANSION IN TENNESSEE [N=428]

MAY 2018	
RVS	
30	Still oppose
68	Now support
2	(VOL.) Don't know
*	(VOL.) Refused





20. Would you say that people who move to the United States LEGALLY from other countries (HELP the United States more than they hurt it), OR (HURT the United States more than they help it)? [RANDOMIZE OPTIONS IN PARENTHESES]²⁰

BASED ON A RANDOM HALF SAMPLE

	HELP THE UNITED STATES MORE THAN THEY HURT IT	HURT THE UNITED STATES MORE THAN THEY HELP IT	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	74	22	4	1	(711)
May 2017 RVs	70	22	8	1	(454)
Nov 2016 RVs	74	21	5	*	(497)

21. Do you think (local governments have the right to make decisions on local matters without financial penalties from the state government such as reduced funding), or do you think (the state government should be permitted to impose financial penalties on a local government if the state disagrees with them on a local issue)? [RANDOMIZE OPTIONS IN PARENTHESES]

BASED ON A RANDOM HALF SAMPLE NOT ASKED PREVIOUS QUESTION [N=689]

MAY 2018 RVS	
57	Local governments have the right to make decisions on local matters without financial penalties from state government
32	State government should be permitted to impose financial penalties on local government
10	(VOL.) Don't know
2	(VOL.) Refused

22. Thinking about your take-home pay, that is, the amount of money in your paycheck... Since January this year, has your take-home pay increased, decreased, stayed about the same, or don't you get a regular paycheck?

MAY 2018 RVS	
24	Increased
6	Decreased
42	Stayed about the same
26	No regular paycheck
1	(VOL.) Don't know
1	(VOL.) Refused

Question was asked of a random half sample in May 2018, May 2017, and November 2016. Beginning in May 2018, response options were randomized half in order 1-2 and half in reverse order 2-1.





23. As you may know, Congress passed a new tax law that took effect this January. Was the (increase/decrease) in your take-home pay because of the new tax law, or not?

BASED ON THOSE WHOSE TAKE-HOME PAY INCREASED OR DECREASED [N=406]

MAY 2018 RVS	
58	Increase or Decrease because of the new tax law
35	Increase or Decrease not because of the new tax law
7	(VOL.) Don't know
0	(VOL.) Refused

BASED ON THOSE WHOSE TAKE-HOME PAY INCREASED [N=337]

RVS	
65	Increase because of the new tax law
30	Increase not because of the new tax law
5	(VOL.) Don't know
0	(VOL.) Refused
	65 30 5

BASED ON THOSE WHOSE TAKE-HOME PAY DECREASED [N=69]

Too few cases to report.

24. Do you think the federal government does: [READ AND RANDOMIZE HALF 1-2/HALF 2-1]

BASED ON A RANDOM HALF SAMPLE [N=727]

MAY 2018 RVS	
52	More to help people living in and around large cities
3	More to help people in rural areas and small towns
37	Or does it help both about equally
8	(VOL.) Don't know
*	(VOL.) Refused

25. Do you think the state government does: [READ AND RANDOMIZE HALF 1-2/HALF 2-1]

BASED ON A RANDOM HALF SAMPLE NOT ASKED PREVIOUS QUESTION [N=673]

MAY 2018 RVS	
54	More to help people living in and around large cities
5	More to help people in rural areas and small towns
34	Or does it help both about equally
6	(VOL.) Don't know
1	(VOL.) Refused





26. On a different subject... Do you think opioid addiction in the state of Tennessee is a state of emergency, a major problem but not an emergency, a minor problem, or not a problem at all?²¹

	EMER-	MAJOR	MINOR	NOT A			
	GENCY	PROBLEM	PROBLEM	PROBLEM	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	34	52	9	3	2	*	(1,400)
Dec 2017 RVs	39	45	8	3	6	0	(519)

27. How much, if any, do you blame each of the following for the problem of opioid addiction in Tennessee? Do you blame [INSERT ITEMS; RANDOMIZE] a lot, some, not too much, or not at all?

How about (NEXT ITEM)? [READ IF NECESSARY: Do you blame (ITEM) a lot, some, not too much, or not at all for the problem of opioid addiction in Tennessee?]

				NOT TOO	NOT AT	(VOL.)	(VOL.)
		A LOT	SOME	MUCH	ALL	DK	REF
a.	The state government	19	35	20	24	2	*
b.	Doctors who prescribe opioids	46	37	8	7	1	*
c.	Law enforcement	6	23	24	46	1	*
d.	People who use opioids	55	31	7	5	2	*
e.	Drug companies	49	26	11	12	1	*

28. As you may know, there has been a lot of discussion about the best ways to reform the public school system in Tennessee, including the adoption of charter schools. Charter schools are publicly funded, and function independently of the local district as long as they meet certain standards set by state and local government. Please tell me which ONE of these statements comes closer to your own view. [READ LIST]²²

BASED ON A RANDOM HALF SAMPLE

		I HAVE MIXED FEELINGS		I DO NOT KNOW		
	I SUPPORT	ABOUT	I OPPOSE	ENOUGH TO		
	CHARTER	CHARTER	CHARTER	HAVE A CLEAR	(VOL.)	
	SCHOOLS	SCHOOLS	SCHOOLS	OPINION	REF	(N)
May 2018 RVs	21	29	15	35	*	(694)
Dec 2017 RVs	22	20	10	48	*	(1,013)

Question was asked of a random half sample in May 2018 and December 2017. December 2017 trend wording was slightly different: "As you may know, there has been a lot of discussion about the best ways to reform the public school system in Tennessee, including the adoption of charter schools. Charter schools are public, and function independently of the local district as long as they meet certain standards set by state and local government. Please tell me which ONE of these statements comes closer to your own view."

Unless otherwise indicated, question was asked of all respondents. Question was asked of a random half sample in May 2018.





29. As you may know, some states have programs that use state funds to help eligible, school-age children cover the cost of tuition at participating private or religious schools. This is sometimes called a voucher. Please tell me which ONE of these statements comes closer to your own view. [READ LIST]

BASED ON A RANDOM HALF SAMPLE NOT ASKED THE PREVIOUS QUESTION

		I HAVE MIXED FEELINGS		I DO NOT KNOW		
	I SUPPORT	ABOUT	I OPPOSE	ENOUGH TO		
	SCHOOL	SCHOOL	SCHOOL	HAVE A CLEAR	(VOL.)	
	VOUCHERS	VOUCHERS	VOUCHERS	OPINION	REF	(N)
May 2018 RVs	29	23	16	33	1	(706)

30. Do you think public school teachers in Tennessee are currently being paid too much, not enough, or about the right amount?²³

BASED ON A RANDOM HALF SAMPLE

	TOO MUCU	NOT ENGLISH	ABOUT THE	(VOL.)	(VOL.)	(81)
	TOO MUCH	NOT ENOUGH	RIGHT AMOUNT	DK	REF	(N)
May 2018 RVs	1	77	16	6	*	(692)
Nov 2016 RVs	2	68	25	5	*	(513)
Dec 2013 RVs	2	64	29	5	0	(429)
Dec 2012 RVs	3	65	28	4	*	(411)

Should teachers whose students do well on statewide tests get paid more than teachers whose 31. students do poorly on tests?²⁴

BASED ON A RANDOM HALF SAMPLE NOT ASKED THE PREVIOUS QUESTION

	YES	NO	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	30	65	3	1	(708)
Dec 2013 RVs	34	63	2	*	(431)
May 2012 RVs	34	58	7	2	(400)

Question was asked of a random half sample in May 2018, November 2016, December 2013, and December 2012.

Question was asked of a random half sample in May 2018 and December 2013. May 2012 question was asked of Form 2 respondents [N=484, including 400 RVs] and question wording was: "Should teachers whose students do well on tests get paid more than teachers whose students do poorly on tests?"





32. Now thinking about children of undocumented immigrants who are brought to this country when they are young... If these children attend Tennessee public schools, graduate from a Tennessee high school and are accepted at one of Tennessee's public colleges and universities, do you think they should be eligible for the in-state tuition rate, or shouldn't they?²⁵

	YES, THEY	NO, THEY			
	SHOULD BE	SHOULD NOT BE			
	ELIGIBLE	ELIGIBLE	(VOL.) DK	(VOL.) REF	(N)
May 2018 RVs	65	32	3	1	(1,400)
Dec 2017 RVs	72	23	5	1	(502)
May 2017 RVs	66	30	3	1	(1,004)

SCIBNFTS. People have frequently noted that scientific research has produced benefits and harmful results. Would you say that, on balance, [RANDOMLY INSERT ONE OPTION IN PARENTHESES: (the benefits of scientific research have outweighed the harmful results, or have the harmful results of scientific research been greater than its benefits) / (the harmful results of scientific research have been greater than its benefits, or have the benefits of scientific research outweighed the harmful results)]?²⁶

BASED ON A RANDOM HALF SAMPLE

	BENEFITS HAVE	HARMFUL RESULTS	(VOL.)			
	OUTWEIGHED THE	HAVE BEEN GREATER	ABOUT	(VOL.)	(VOL.)	
	HARMFUL RESULTS	THAN ITS BENEFITS	EQUAL	DK	REF	(N)
May 2018 RVs	65	19	2	13	1	(730)
May 2017 RVs	66	20	2	12	1	(469)

People have frequently noted that medical research has produced benefits and harmful MEDBNFTS. results. Would you say that, on balance, [RANDOMLY INSERT ONE OPTION IN PARENTHESES: (the benefits of medical research have outweighed the harmful results, or have the harmful results of medical research been greater than its benefits) / (the harmful results of medical research have been greater than its benefits, or have the benefits of medical research outweighed the harmful results)]?²⁷

BASED ON A RANDOM HALF SAMPLE NOT ASKED THE PREVIOUS QUESTION

	BENEFITS HAVE	HARMFUL RESULTS	(VOL.)			
	OUTWEIGHED THE	HAVE BEEN GREATER	ABOUT	(VOL.)	(VOL.)	
	HARMFUL RESULTS	THAN ITS BENEFITS	EQUAL	DK	REF	(N)
May 2018 RVs	71	19	1	9	1	(670)
May 2017 RVs	72	18	1	9	*	(535)

Unless otherwise indicated, question was asked of all respondents. Question was asked of a random half sample in December 2017.

²⁶ Question was asked of a random half sample in May 2018 and May 2017.

Question was asked of a random half sample in May 2018 and May 2017.





33. To reduce crime in Tennessee, some people think more government money and resources should be spent on better access to quality education and job training to help address social and economic differences. Others think more money and resources should be spent on law enforcement with more prisons, police, and judges. Which of the following comes closer to what you think the state government should do to reduce crime? [READ AND ROTATE OPTIONS 1-2]²⁸

BASED ON A RANDOM HALF SAMPLE

	PROVIDE BETTER ACCESS TO QUALITY EDUCATION AND JOB TRAINING TO				
	ADDRESS SOCIAL AND	INCREASE LAW	(VOL.)	(VOL.)	
	ECONOMIC DIFFERENCES	ENFORCEMENT	DK	REF	(N)
May 2018 RVs	70	27	3	1	(685)
Nov 2016 RVs	68	28	4	*	(501)
May 2016 RVs	69	25	4	2	(501)
Nov 2015 RVs	69	26	3	1	(1,013)

34. Thinking about the high school shooting in Parkland, Florida this past February... Do you think those high school students and their protests against gun violence are having a generally positive impact or a generally negative impact on the gun control debate in this country?

BASED ON A RANDOM HALF SAMPLE NOT ASKED PREVIOUS QUESTION [N=715]

MAY 2018 RVS	
50	Positive impact
47	Negative impact
3	(VOL.) Don't know
*	(VOL.) Refused

-

Unless otherwise indicated, question was asked of all respondents. Question was asked of a random half sample in May 2018, November 2016, and May 2016. November 2016 question wording was slightly different: "To reduce crime in Tennessee, some people think more money and resources should be spent on better access to quality education and job training to help address social and economic differences. Others think more money and resources should be spent on law enforcement with more prisons, police, and judges. Which of the following comes closer to what you think the state should do to reduce crime?" May 2016 question wording was slightly different: "...to help address social and economic differences. Others think more money and resources should be spent on law enforcement with more prisons, police, and judges..." etc. November 2015 response options were read in order and question wording was: "To reduce crime in Tennessee, some people think more money and resources should be spent on better access to quality education and job training to help address social or economic differences. Others feel there would be less crime if more money and resources were spent on increasing the size of law enforcement with more prisons, police, and judges. Which comes closer to your view?"





In general, how much of what you see, hear, or read in the news media these days do you think you can believe? $[READ\ LIST]^{29}$ 35.

	ALL OR							
	ALMOST		ONLY	VERY	(VOL.)			
	ALL OF	MOST	SOME	LITTLE	NONE	(VOL.)	(VOL.)	
	IT	OF IT	OF IT	OF IT	OF IT	DK	REF	(N)
May 2018 RVs	7	21	42	28	1	1	*	(1,400)
May 2017 RVs	5	17	43	32	2	1	*	(504)

[READ TO ALL:] Moving on...

Do you think of yourself as part of the Tea Party movement? TP1.

			(VOL.) NEVER HEARD OF TEA		
	YES	NO	PARTY	(VOL.) DK	(VOL.) REF
May 2018 RVs	12	80	4	3	1
Dec 2017 RVs	13	79	3	5	*
May 2017 RVs	11	85	2	2	*
Nov 2016 RVs	13	81	2	3	*
Oct 2016 RVs	13	81	3	3	1
May 2016 RVs	14	78	2	4	*
Nov 2015 RVs	15	77	3	5	1
May 2015 RVs	15	75	4	6	*
Nov 2014 RVs	14	79	3	3	*
May 2014 RVs	15	76	3	6	1
Dec 2013 RVs	16	76	5	3	*
May 2013 RVs	15	74	4	6	1
Dec 2012 RVs	14	72	6	7	1
May 2012 RVs	15	79	1	5	1
Feb 2012 RVs	14	80	4	2	*

Unless otherwise indicated, question was asked of all respondents. Question was asked of a random half sample in May 2017.





In general, do you support the Tea Party movement's ideas?³⁰ TP2.

			(VOL.) DON'T KNOW WHAT THE TEA PARTY	(VOL.) NEVER HEARD OF		
	YES	NO	MOVEMENT'S IDEAS ARE	TEA PARTY	(VOL.) DK	(VOL.) REF
May 2018 RVs	33	49	7	4	5	1
Dec 2017 RVs	27	51	11	3	7	1
May 2017 RVs	30	56	7	3	3	1
Nov 2016 RVs	33	52	7	3	5	*
May 2016 RVs	34	48	8	3	5	1
Nov 2015 RVs	33	50	8	4	5	1
May 2015 RVs	33	43	14	5	4	1
Nov 2014 RVs	34	50	8	4	3	2
May 2014 RVs	34	47	10	4	5	1
Dec 2013 RVs	40	43	8	6	2	*
May 2013 RVs	37	42	9	5	6	1
Dec 2012 RVs	31	46	11	6	5	2
May 2012 RVs	37	46	6	2	7	1

PARTY. Generally speaking, do you usually think of yourself as a: [READ]

MAY 2018 RVS	
25	Democrat
32	Republican
31	Independent
11	Something else
*	(VOL.) Don't know
1	(VOL.) Refused

Would you call yourself a Strong Democrat or Not a strong Democrat? [READ IF NECESSARY: Whatever strong means to you.]

BASED ON REGISTERED VOTERS WHO SELF-IDENTIFY AS DEMOCRATS [N=382]

MAY 2018 RVS	
57	Strong Democrat
42	Not a Strong Democra
*	(VOL.) Don't know
*	(VOL.) Refused

For the current poll and trends, this question was asked of all respondents except those who said they have never heard of the Tea Party in the previous question. Results shown here have been recalculated to combine all those who volunteered in either question that they have never heard of the Tea Party.





Would you call yourself a Strong Republican or Not a strong Republican? [READ IF PTYSTRREP. NECESSARY: Whatever strong means to you.]

BASED ON REGISTERED VOTERS WHO SELF-IDENTIFY AS REPUBLICANS [N=441]

MAY 2018 RVS	
65	Strong Republican
34	Not a Strong Republican
*	(VOL.) Don't know
0	(VOL.) Refused

PARTY. Generally speaking, do you usually think of yourself as a Democrat, Republican, Independent or something else?

PARTYLN2. [IF INDEPENDENT/SOMETHING ELSE/DK/REFUSED, ASK:] Do you think of yourself as closer to the Republican Party, Democratic Party or neither?

MAY 2018 RVS	
35	Democrat / Lean Democrat
46	Republican / Lean Republicar
18	Neither
1	(VOL.) Don't know/Refused

[READ TO ALL:] A few last questions for statistical purposes only...

IDEO5. How would you generally describe your views on most political matters? Are you: [READ AND RANDOMIZE HALF 1-5 / HALF 5-1]

MAY 2018 RVS	
12	Very conservative
33	Conservative
34	Moderate
12	Liberal
4	Very liberal
3	(VOL.) Don't know
1	(VOL.) Refused

THE REMAINING DEMOGRAPHIC QUESTIONS AND QUESTIONS QL1, QL1A, QC1 ARE NOT REPORTED IN THIS TOPLINE.

THANK AND END INTERVIEW: THANK YOU again for sharing your thoughts and opinions! Have a nice rest of the day. [READ IF NECESSARY: This survey is being conducted by the Center for the Study of Democratic Institutions at Vanderbilt University. If you have any questions about the survey, please feel free to contact CSDI at (XXX) XXX-XXXX.]