Eligibility for Student Care Network Services

Introduction

The Student Care Network is the holistic network of services pertaining to health and wellness available to Vanderbilt University students. The Student Care Network is inclusive of on-campus Vanderbilt offices and providers, off-campus community providers, and online resources. Primary offices include the Office of Student Care Coordination, University Counseling Center, Student Health Center, and Center for Student Wellbeing.

Purpose

This document explains who is eligible for Student Care Network services, including at the Office of Student Care Coordination, University Counseling Center, Student Health Center, and Center for Student Wellbeing.

Eligibility for Services

Student Care Network services, including at the primary offices, are provided to Vanderbilt University’s degree-seeking students who are charged the Student Health Fee from the time of matriculation until commencement. Services are also provided to non-degree seeking students who are charged the Student Health Fee, including exchange students, during the period of their enrollment. Students who become inactive either permanently (through graduation or withdrawal from the university) or temporarily (through leave of absence or through a withdrawal from a semester) may be granted one or two additional sessions to support the transition of care, if approved by the office’s leadership.

Students in the following programs and/or classifications are not charged the Student Health Fee, and are therefore excluded from eligibility for Student Care Network services:

- ENG 2U
- PBDY 2U
- Nursing DNP
- Nursing NHCL
- Nursing NINF
- Study abroad programs administered through GEO
- Consortium students
- Summer interns
- VUMC Allied Health Programs

Services at the University Counseling Center and Student Health Center (including telehealth or virtual services) require a student to be physically present within the state of Tennessee to receive care in order for providers to remain compliant with our state licensure requirements.

Student Care Network services may be terminated at the discretion of the University for Non-compliance with the treatment plan, rude or abusive behavior, repeatedly failing to appear for appointments, drug-seeking behavior, or non-payment of services. In such circumstances, students may be required to seek services from community providers.