







Browser Settings Guide

Important: At a minimum, Blackboard requires JavaScript and Cookies to be enabled in your browser. Though OAK may work with other settings, you should not assume that all features will work correctly. For more information regarding compatible browsers, please refer to the Browser Compatibility Matrix.

Browser	Settings
<p>Internet Explorer 8 and 9 (PC only)</p> 	<p>Enable Cookies: Tools > Internet Options > Privacy > Advanced > Check "Override Automatic Cookie Handling (Accept 1st party; Prompt 3rd party)" and check the option to always accept session cookies. OK and OK back to browser.</p>
	<p>IE8 - Enable Java: Tools > Internet Options > Advanced Tab > scroll down to Java (Sun) and check the box next to "Use XXX X.X for <applet> (required restart)". OK back to browser and restart the machine.</p>
	<p>IE9 - Enable Java: Tools > Manage Add-ons > scroll down to Sun Microsystems, Inc. and right-click on "Disabled" > click "Enabled." CLOSE back to browser.</p>
	<p>Enable JavaScript: Tools > Internet Options > Security Tab > Internet > Custom Level > Scroll down to Scripting and enable "Active Scripting," "Allow Programmatic clipboard access," "Allow status bar updates via script," "Allow websites to prompt for information ...," and "Scripting of Java applets". OK back browser.</p>
	<p>Enable Status bar: View > Toolbars > Check "Status Bar".</p>
	<p>Get New Page Each Visit: Tools > Internet Options > General Tab > in Browsing history section, click the Settings button > select "Every time I visit the webpage." OK and OK back to browser.</p>
	<p>Pop-up Blocker Settings: Tools > Pop-up Blocker > Pop-up Blocker Settings ... > Add *.vanderbilt.edu > Close back to browser.</p>
	<p>Trusted Sites: Tools > Internet Options > Security > Trusted sites > Sites > Uncheck "Require server verification for all sites in this zone". Add *.vanderbilt.edu. Close and OK back to browser.</p>
<p>Mozilla Firefox (PC and Mac)</p> 	<p>NOTE: for Mac OS X browsers, access preferences via the Application Menu (ex. Firefox>Preferences).</p>
	<p>Enable Cookies: Tools > Options > Privacy > Cookies > select "Accept cookies from sites." OK back to browser.</p>
	<p>Enable Java: Tools > Options > Content > check the "Enable Java" box. OK back to browser.</p>
	<p>Enable JavaScript: Tools > Options > Content > check the "Enable JavaScript" box. OK back to browser.</p>
	<p>Advanced JavaScript Settings : Tools > Options > Content > Click the "Advanced" button next to Enable JavaScript > check the "Change status bar text" box. OK and OK back to browser.</p>
	<p>Enable Menu Bar: [ALT] > View > Toolbars > Click "Menu Bar".</p>



	<p>Get new page each visit: Tools > Options > Privacy > History tab: select "Clear history when Firefox closes." OK back to browser.</p> <p>Popup Blocker Settings: Tools > Options > Content > Click the "Exceptions" button next to Block Pop-up Windows > Add *.vanderbilt.edu > Click Allow and Close. OK back to browser.</p> <p>Clear Browser Cache: Tools > Options > Privacy > Private Data > click "Clear Now" button. OK back to browser.</p>
<p>Chrome (PC and Mac)</p> 	<p>NOTE: for Mac OS X browsers, access preferences via the Application Menu (ex. Chrome>Preferences). For Windows, click the wrench icon to access most settings.</p> <p>Enable Cookies: Wrench > Options > Under the Hood > Content settings > Cookies > select "Allow cookies by default." Close tab.</p> <p>Enable JavaScript: Wrench > Options > Under the Hood > Content settings > JavaScript > Select "Allow all sites to run JavaScript." Close tab.</p> <p>Get new page each visit: Wrench > Options > Under the Hood > Content settings > Cookies > select "Clear cookies and other site and plug-in data when I close my browser." Close tab.</p> <p>Popup Blocker Settings: Wrench > Options > Under the Hood > Content settings > JavaScript > Manage exceptions > Add "[*.]www.vanderbilt.edu" > Select "Allow." Close tab.</p> <p>Clear Browser Cache: Wrench > Options > Under the Hood > Clear browsing data > Select (at least) "Empty cache" > Clear browsing data. Close tab.</p>
<p>Safari (Mac only)</p> 	<p>All Settings: Safari Menu > Preferences > click Security icon > Check: Enable Plugins, Java, & JavaScript. Clear checkbox on "Block Popup Windows."</p> <p>Accept Cookies > select "Only From Sites You Navigate To."</p> <p>NOTE: Safari users may need to disable the Visual Text Box Editor in BB, if they encounter problems with text boxes.</p> <p>Main (tab) > Tools > Personal Information > Set Visual Text Box Editor Options > select "Unavailable" > Submit.</p>