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Deski XI Installation Guide

**Installing Business Objects XI
Desktop Intelligence (*Deski*)**

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Instructions for Installing BOXI Deski

If you need assistance with any of the installation steps, please contact your Technical Support Person (TSP). A guide for locating your TSP can be found here:

<http://its.vanderbilt.edu/itsupport/>

Before you Begin

You must be an administrator on your computer to complete this installation. If you are not an administrator, please contact your TSP to schedule a time for him/her to run the installation for you.

If you have a previous version of Business Objects installed on your workstation, Desktop Intelligence (*Deski*) can be installed and will run concurrently with the previous version.

Recommended Hardware Requirements

Deski XI will likely run on a system with less than the following specifications, but for optimal performance, the following hardware configuration—or better—is recommended:

- 1GB RAM
- Pentium 3, 1 GHz Processor
- 2 GB of available hard disk space

To check the RAM and processor information, right-click the **My Computer** icon on your desktop and choose **Properties**. The dialog box that appears will show your hardware information on the General tab.

To check the available hard disk space, double-click the My Computer icon on your desktop. Note the Free Space listed for Local Disk (C:).

Supported Platforms

- Operating Systems: Windows XP Service Pack 2, Vista (all editions)
- Browsers: Internet Explorer 6 or 7, Firefox 1.0.4

To check the Operating System in use, right-click the **My Computer** icon on your desktop and choose **Properties**. The dialog box that appears will show the operating system information on the General tab.

To check the version of Internet Explorer or Firefox, open an Internet browser window and click the **Help** menu. Choose **About Internet Explorer** (or **About Mozilla Firefox**, depending on your browser). The dialog box that appears will provide version information.

Overview of Installation Steps

Installing Deski XI on your workstation consists of four general steps. The text on the following pages explains in detail how to accomplish each of the following steps:

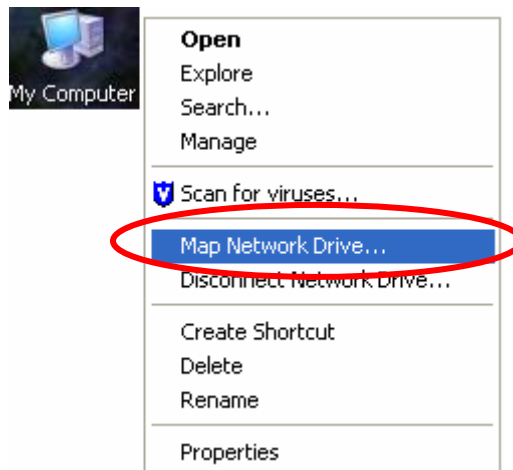
1. Map to the appropriate network drive. (~3 minutes)
2. Run the installation batch file to install Deski XI on your workstation. (~ 10-45 minutes)
3. Open Deski from InfoView to install a key file on your PC. (~ 1 minute)
4. Create an icon on your desktop for Deski and launch the application. (~3 minutes)

Step 1: Map to the Appropriate Network Drive

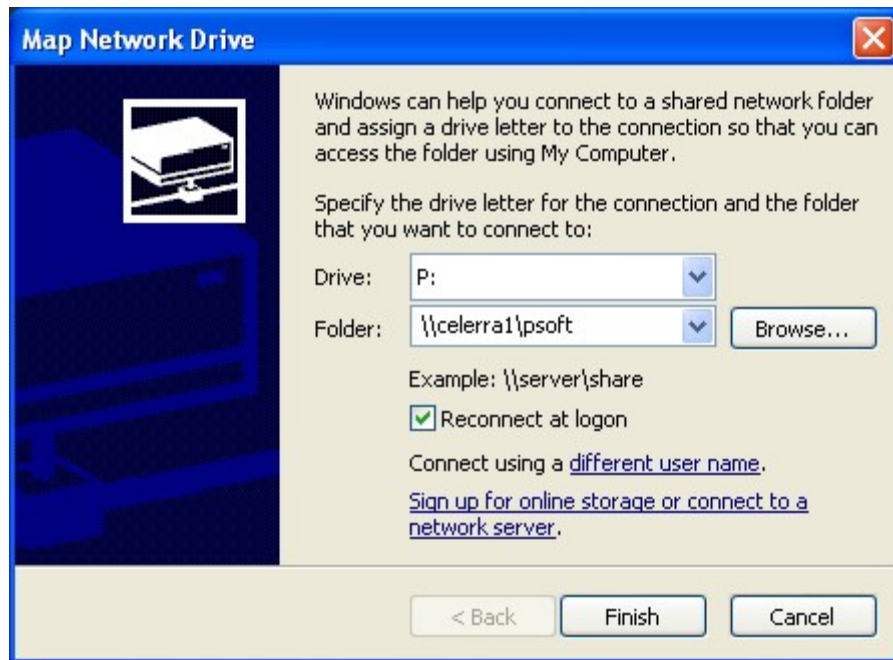
This step allows you to access the files needed to install BOXI.

Estimated Time to Complete: 3 minutes

1. On your desktop, right-click the My Computer icon, and select **Map Network Drive**.

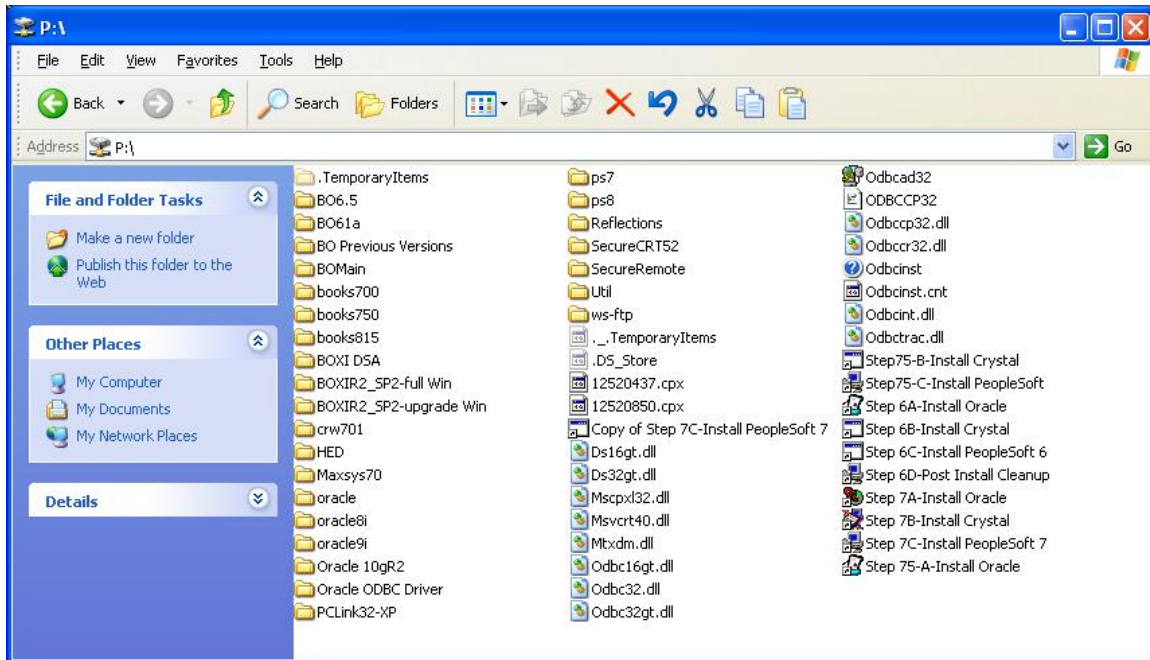


2. Under Drive, examine the options listed in the drop-down menu.
 - a. If you see a drive with **\\celerra1\psoft** listed, you already have the needed drive mapped. You can click Cancel and skip to Step 2, which begins on page 5.
 - b. If you do not see a drive with **\\celerra1\psoft** listed, choose **P:** (or any other open drive if the P drive is already in use) from the drop-down menu.
3. Under Folder, type the following: **\\celerra1\psoft**
4. Check the box to **Reconnect at logon** if it is not already checked.



5. Click **Finish**.

The drive should appear in a new window that opens when the mapping completes:

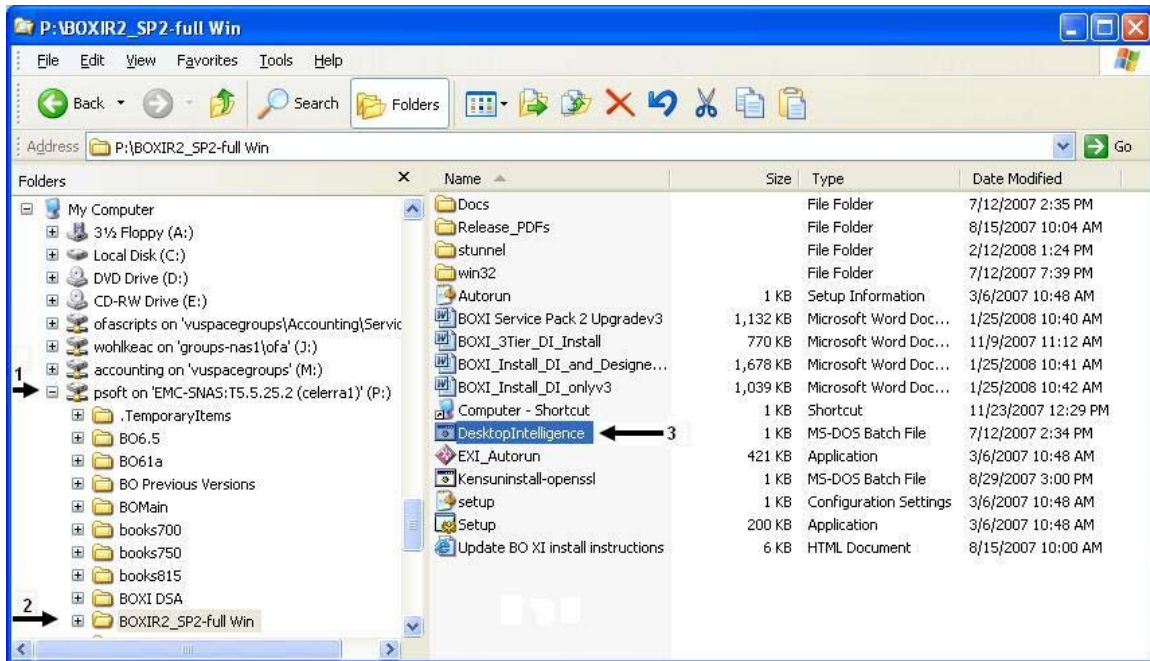


Step 2: Install Deski XI on Your Workstation

This step executes the program that installs Deski XI on your computer.

Estimated Time to Complete: 10-45 minutes. The duration of the installation will vary, based on your computer's hardware. Note that you can use other applications on your computer while the installation process runs.

1. From the Windows Explorer screen, click the PeopleSoft network drive if it is not already selected.
2. Double-click the **BOXIR2_SP2-full Win** folder.
3. Double click the **DesktopIntelligence** file.



The window displayed below will open; you can minimize this window to continue working while the installation process runs.

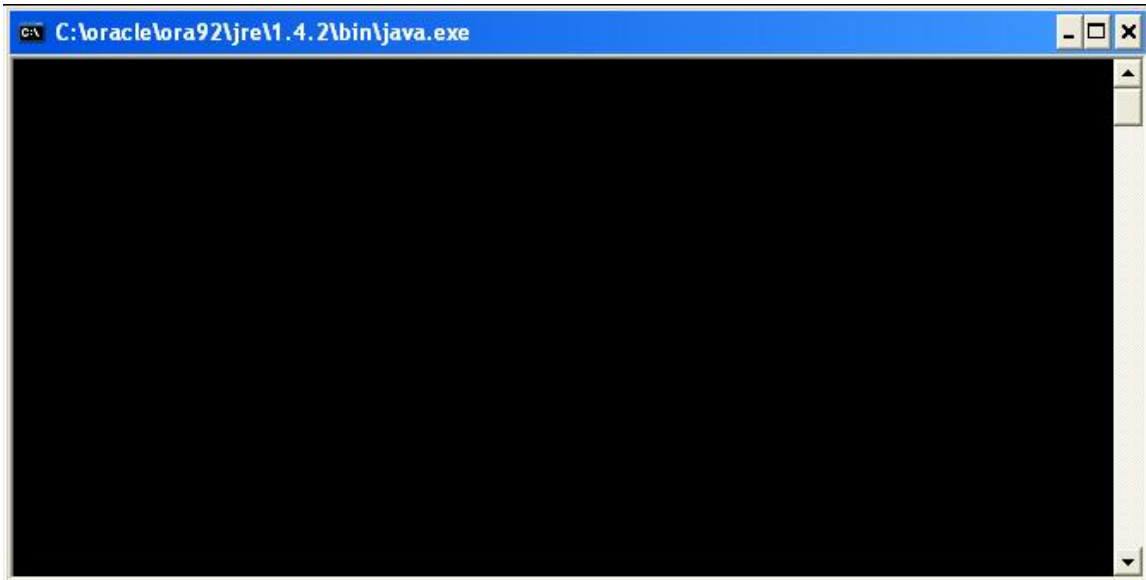
DO NOT CLOSE this window! It will abort the installation process.

The screenshot shows a Windows Command Prompt window titled 'C:\WINDOWS\system32\cmd.exe'. The prompt is at 'P:\BOXIR2_SP2-full Win'. The following commands are entered:

```
P:\BOXIR2_SP2-full Win>REM Do not close.
P:\BOXIR2_SP2-full Win>REM The CMD Prompt will close when installation is complete.
P:\BOXIR2_SP2-full Win>setup.exe /qn+ REBOOT=ReallySuppress CLIENTLANGUAGE=EN INSTALLLEVEL=4 INSTALLSWITCH="Client" ADDLOCAL="Clients,Reporter"
```

The installation will take between 10 and 45 minutes, depending on your workstation configuration.

Eventually, you will see the following window with no information displayed; this is an indication that the installation is almost complete. This window will pop up on top of any other windows you have open if you continue to work in other applications during the installation.



Shortly afterwards, a dialog box will appear:



Click **OK** to close the window. The black DOS Command window will automatically close soon thereafter.

Step 3: Open Deski from InfoView

This step installs a key file required for running Deski on your PC. This is the only time you will have to use InfoView to access Deski.

Estimated Time to Complete: 1 minute

Once the installation is complete, follow the navigation below:

1. Open an internet browser window.
2. Enter the following address: <https://prodxireports.mis.vanderbilt.edu/InfoView>.



Log On to InfoView

Welcome to BusinessObjects

Enter your user information and click Log On.
(if you are unsure of your account information, contact your system administrator)

System:

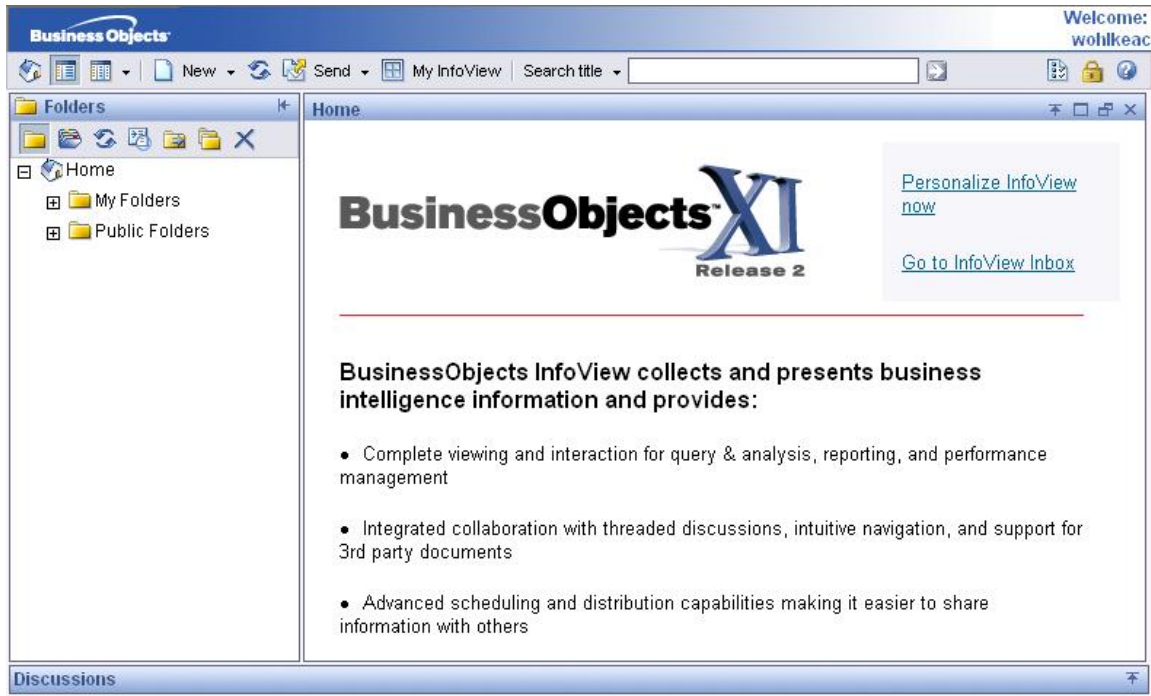
User name:

Password:

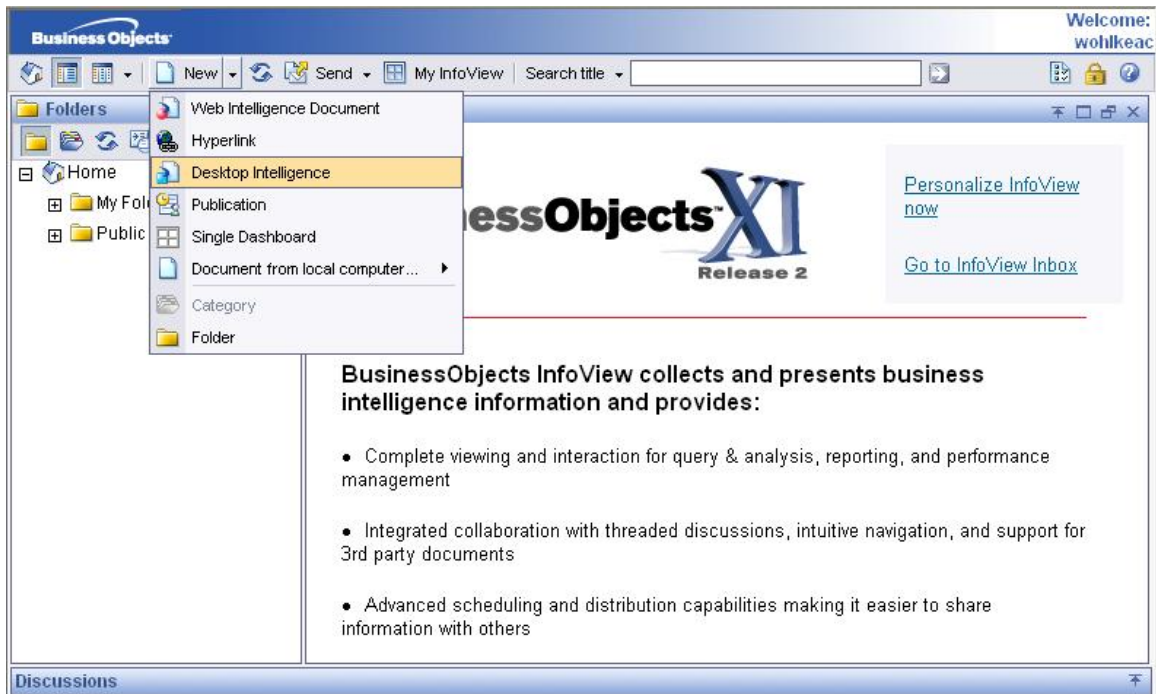
Authentication: 

3. User name — enter your VUnet ID
4. Password — enter your ePassword.
5. Authentication type — choose **LDAP**.
6. Click **Log On**.

The following window will open:



7. From the toolbar click **New**.
8. Click **Desktop Intelligence** to launch Deski.



ⓘ If you receive a yellow warning message from your pop-up blocker, click the message and choose **Download File**. Then repeat the steps to select Desktop Intelligence from the New menu.

9. A Deski Registration dialog box appears. Click **Don't Register** and close the web browser.



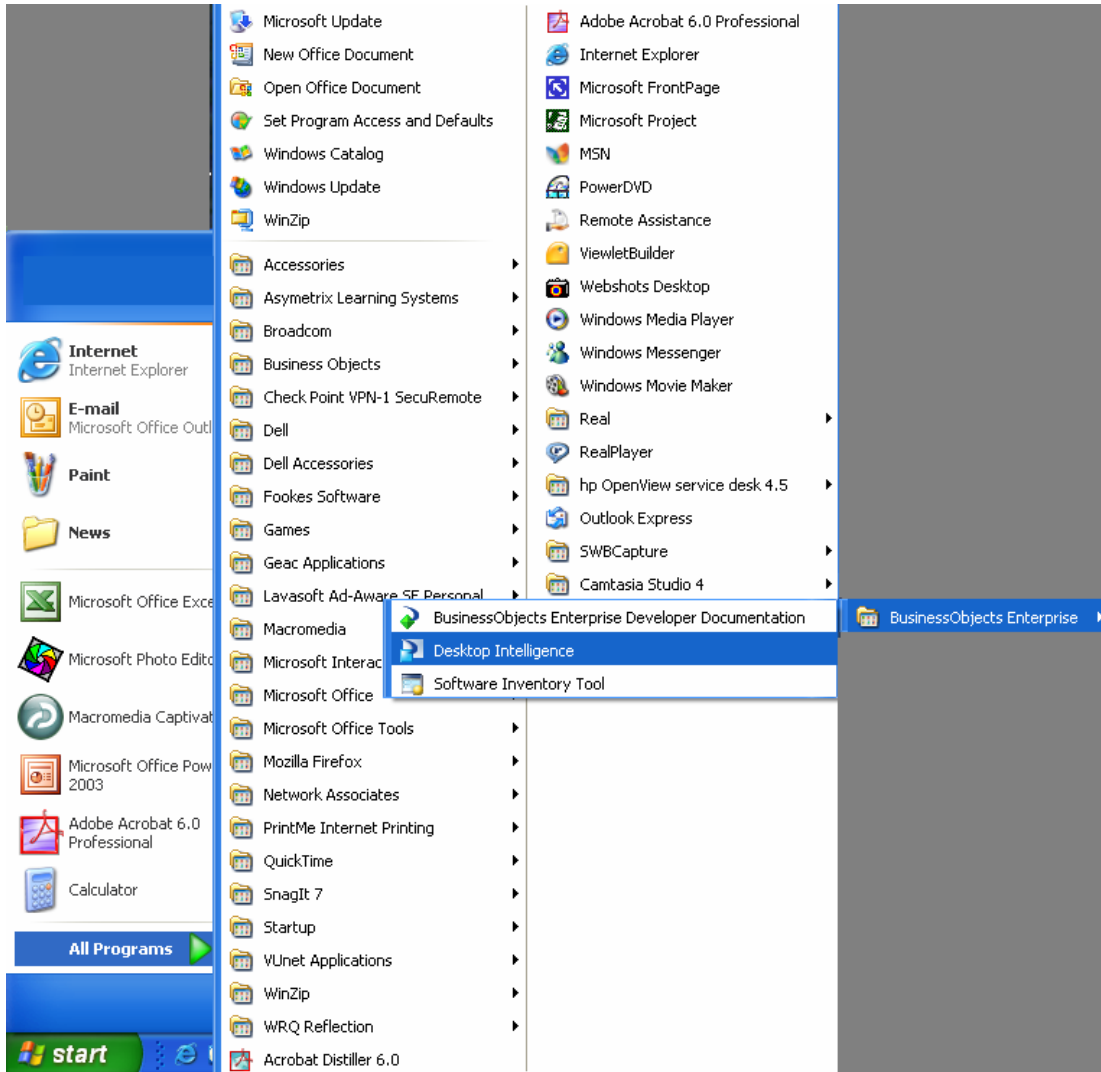
On your next login, you will launch Deski from your All Programs list.

Step 4: Create an Icon and Launch Deski

This step has you create an icon for Deski on your desktop for faster future access. You will then log into Deski to ensure a successful installation.

Estimated Time to Complete: 3 minutes

1. Click the **Start** button and choose **All Programs > Business Objects XI Release 2 > Business Objects Enterprise > Desktop Intelligence**.



2. Right-click and hold on the **Desktop Intelligence** icon while dragging the icon to your desktop.
3. Release the right mouse button and select **Copy Here**.



4. From your desktop, double-click the **Desktop Intelligence** icon.
5. A Deski login screen will appear. Enter the following information in this order:
 - a. System – **prodxireports.mis.vanderbilt.edu (J2EE Portal)**.
 - b. Authentication – choose **LDAP** from the drop-down menu. *Note that if you complete this step after entering your VUnet ID and ePassword, those entries will disappear.*
 - c. User name – enter your VUnet ID.
 - d. Password – enter your ePassword.



The screenshot shows a dialog box titled "User Identification" with the Business Objects logo. The dialog contains the following fields and options:

- System: prodxireports.mis.vanderbilt.edu (J2EE Por) (dropdown menu)
- User Name: (text input field)
- Password: (text input field)
- Authentication: LDAP (dropdown menu)
- Use in Offline Mode
- Buttons: OK, Cancel, Help

6. Click OK.

7. At this point, the Business Objects New Report Wizard appears. Click **Begin** to create a new report, or click **Cancel** to access existing reports as you normally would in Business Objects.



Note that you can uncheck the box to **Run this Wizard at Startup** to disable the New Report Wizard from automatically appearing each time you log into Deski.

Additional Resources for Deski XI

For further information on Deski XI, refer to the Financial Information Systems website at <http://www.vanderbilt.edu/fis> or refer to the Business Objects website at <http://www.businessobjects.com/default.asp>.